

## Summary of Results for FY2018

Lawson, Inc.
April 12, 2019



## Financial Results for FY2018

Satoshi Nakaniwa
Executive Managing Officer
Chief Financial Officer

Lawson, Inc.

## Consolidated Financial Results for FY2018

(Billions of yen)	FY2017	FY2018		
(Billions of yell)	Act	Act	Diff.	V. Plan
Operating profit	65.8	60.8	-5.0	+0.7
Recurring profit	65.1	57.7	-7.4	+0.7
Net Profit	26.8	25.5	-1.2	-2.4
(Non-consolidated %)				
Existing store sales	100.0%		99.5%	-0.5%pt
Gross profit margin	31.3%		31.2%	-0.2%pt
No. of CVS stores	13,992	14,659	+667	-133

- 1. Consolidated operating profit: 60.8 billion yen
- (1) Fell While gross operating revenue increased on higher store numbers, operating profit dropped on increased SG&A expenses including higher franchisee support costs, investment in next-generation systems, and costs related to the launching Lawson Bank.
- (2) Rose v. plan: While existing store sales fell YoY and the gross profit margin fell short of plan, operating profit came in above target on cost-cutting efforts.
- 2. Consolidated net profit: 25.5 billion yen
- · Reason for falls YoY and v. plan: Higher store-related impairment losses, etc.
- 3. Existing store sales: 99.5%
- · Number of customers: -2.3% Spending per customer: +1.8%

## Next generation system

[New POS cash registers]

#### New businesses

[Lawson Bank]

#### CVS etc.

#### **FY2018** operations & progress

- Completed introduction of new POS cash registers into all stores designed to make instore cash management more efficient.
- Costs within budget thanks to efficiency gains in business processes achieved on introducing new POS cash registers to all stores.
- Lawson Bank started financial services for customers in October 2018, after receiving banking licence in August.
- ATM usage figures came in short of plan, but operating profit was roughly in line with plan thanks to cost-cutting initiatives and other factors.
- Lawson parent: The YoY rise in average customer spend was unable to cover the fall in customer visits in existing-store sales, and, as a result, the gross profit margin also came in below plan. However, operating profit exceeded expectations thanks to our cost-cutting drive.
- Operating profit to plan at Seijo Ishii and entertainment business (Lawson Entertainment, United Cinema) was almost as planned.









## Consolidated Operating Profit for FY2018

(Billions of yen)		FY2017	FY2018		
		Act	Act	Diff.	V. Plan
Operating profit		65.8	60.8	- 5.0	+0.7
YoY in yen	Plan	*	Act	Diff.	
Next generation system	Approx5.0 bi	l. Approx.	-4.0 bil.	Approx. +1.0 bil.	
New businesses	Approx2.0 bi	l. Approx.	-2.0 bil.	as planed	
CVS etc.	Approx. +1.0 bi	l. Approx.	+1.0 bil.	as planed	
Total	Approx6.0 bi	I. Approx.	-5.0 bil. <b>⁴</b> ·····	Approx. +1.0 bil.	<b></b>

\*Figures rounded to the nearest 0.5bil yen for clarity of display

<sup>\*</sup> Revised on Oct. 12, 2018

## FY2019 Forecast

(Billions of yen)		FY2019			
		Forecast	Diff.		
Con	solidated operating profit	60.8	±0		
Maj	or companies				
	Lawson parent (Note)	45.3	-0.4		
	SEIJO ISHI CO., LTD.	8.5	+0.3		
	Entertainment business(Lawson Entertainment, Inc. United Cinemas Co., Ltd. )	5.1	+0.1		
Con	solidated net profit	18.0	-7.5		
Divi	dend per share	150 yen (FY2018:255 yen)			

#### (Note)

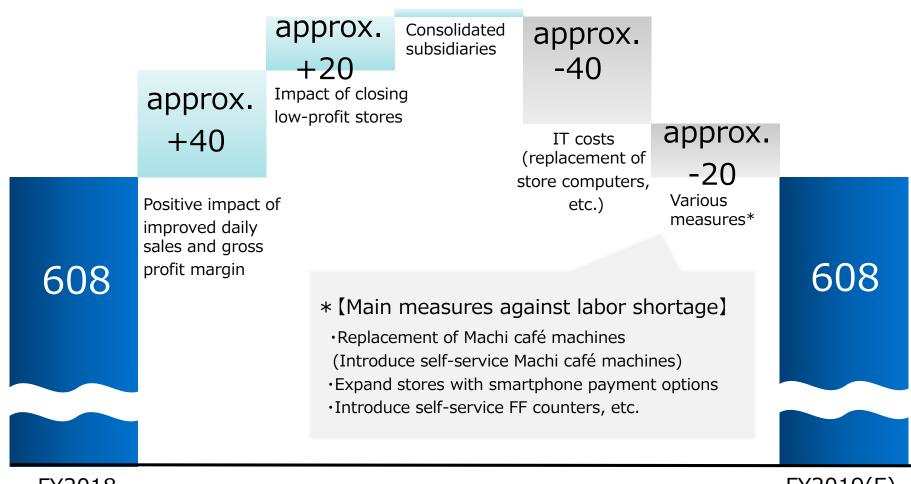
•Existing store sales : 100.5% (YoY+1.0%)

•Gross profit margin : 31.4% (YoY+0.2%P)

•Store number : Store opening 700 Store closure 700 Net store numbers 0

## FY2019 Consolidated Operating Profit

(100 million yen)



FY2018 Consolidated Operating profit

※Figures rounded to the nearest 0.5bil yen for clarity of display

FY2019(E)
Consolidated
Operating profit



## FY2018 Review FY2019 Initiatives

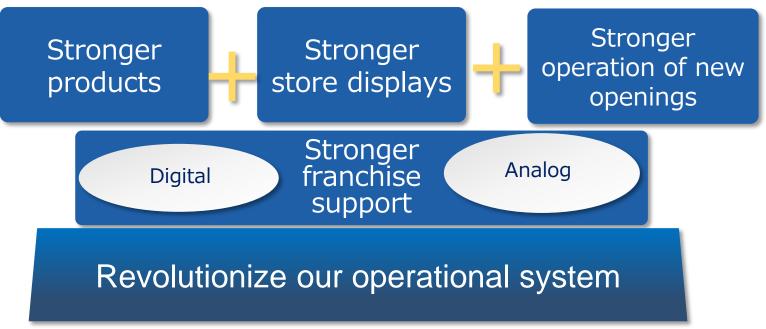
Sadanobu Takemasu
President and CEO
Representative Director
Chairman of the Board

Lawson, Inc.

## 1000-Day Action Plan Overall

## Become an essential part of our communities

Build Next-generation LAWSON CVS model Stronger evening/night-time ranges, Stronger everyday living support



Challenge for future growth opportunities and revolution

## 1000-Day Action Plan Overall

Supporting everyday life, Alleviating labor shortage 2018

2017

Stronger evening /nighttime ranges

2016

2015

ordering accuracy

**☆Introduce** 

SA system

Year 0

**Improved** 

Better store display environment

> New living support Expand daily products,

frozen foods Expand SKU

3,000→3,500SKU

Fuller product ☆ Change order range cut-off times

 Stronger core CVS, rice, FF products

**☆ Lawson** Fresh Pick

· Machikado Chubo

launch in Tokyo & Kanagawa

**☆New tablets** 

Reduce store processes

**☆ Automatic change** dispensers **New POS cash** registers **Smartphone** payment

Labor shortage response

Stronger

living

support

**Store recruitment support** 

•Set up "LAWSON STAFF"

Year 1

 Auto register Regi-robo

·RFID, etc

trials

Year 2

<u>Labor-saving</u>

Year 3

## Current Labor Shortage Initiatives, Future Strategy

\* Saving time per day

#### 2015~

Semi-automated ordering system + planned ordering

### 2.0 hours/person

## Tablets

✓ Improve store productivity by managing work schedules, counter FF production

#### 2017~

Introduced new Machikado Chubo operation

**1.5** hours/person (standardize operations, etc.)

2016 F

Established "LAWSON STAFF" agency Usage increased approx. 20 times compared to pre owner support system. Covers over 200 shifts per day

#### 2018

POS cash registers with automatic change dispensers

**1.5** hours/person (checking register account)

LAWSON Smartphone cash register (2018~) √ Takes ¼ of time required for regular cash register payment. Currently operational in 103 stores nationwide

## Using digital technology to reduce labor time and personnel

July 2019~

Unmanned store trial

#### Unmani

#### Target: 5 hours/person/day

Trial stores: 2 (scheduled)

Opening hours: Unmanned from midnight to 5am (some products not

available during those hours)

Payment : Smartphone, self cash register

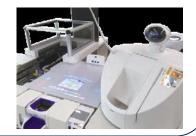
Store entry: granted via Lawson app



2016~

RFID proof of concept

- Fully automated self checkout counters "Regi-Robo"
- Walkthrough payment using RFID electronic tags



## Impact on Customer Visits Daily Sales

- Stronger evening/nighttime product strategy has increased number of potential target customers.
- However, dampened daily sales of core CVS customer layer.

Daily sales -0.5%

Customer visits -2.3% (-2.3% v. plan)

Customer spend +1.8% (+1.0% v. plan)

Favorable expansion of potential target customers (men/women over 50)

Customer numbers YoY

CVS core customers (men/women in 30s, 40s)

Customer numbers YoY

Approx.-3%

Broad age and customer range

Customer numbers YoY

+1.8%

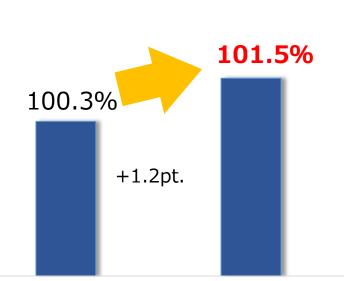
Approx.+4%

## Review of Evening/Nighttime Initiatives

Large growth in better evening/nighttime ranges, initiatives starting to bear fruit

## Morning, lunchtime

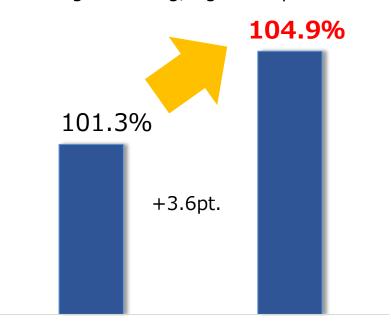
Stronger evening/nighttime products



#### Before strengthening After strengthening

## Evening, nighttime

Stronger evening/nighttime products



Before strengthening After strengthening

Hour: morning, lunchtime (6AM~4PM) evening, nighttime (4PM~5AM)

<sup>\*\*</sup>Strengthening the third evening/nighttime delivery: before period (2018/5/10-6/4), after period (2018/6/5-2019/2/28)

<sup>%2018</sup> stronger evening/nighttime categories: boxed meals, rice-balls/sushi, sandwiches



## FY2019 Initiatives

## Lawson's Broader Environment

## **Market movements**

2019 May: change of imperial era, June: Women's Soccer World Cup, September: Rugby World Cup October: rise in consumption tax

2020 Tokyo Olympics

2025 Osaka World Fair

**Labor shortage** 

**Personnel costs** 

**Promoting** female participation

**Ultra-ageing** society

**Expanding** online sales Increasingly severe competition

Health-conscious consumers

Reducing plastic use

Reducing food waste

## Summary of FY2019 Plan

- In light of tight labor, falling franchisee store revenue, and increasingly severe operational environment, focus on counteracting labor shortage in FY2019 by aiming to create stores that all customers will enjoy.
- □ Create a sturdy cost structure, systematically close low-profit stores, promote environment-conscious reductions in food waste.
- Deepen our focus on new store quality. Plan to open 700 stores, close 700 stores for a net gain of zero.
- ☐ Grow as a consolidated Group supported not only by Japanese convenience store operation, but by other pillars such as Seijo Ishii, entertainment, financial, and international operations.

## FY2019 Plan

(100 million you)	FY2018	FY2019		
(100 million yen)	Actual	Plan	YoY	
Non-consolidated operating profit	457	453	-4	-1.0%
Consolidated operating profit	608	608	+0	±0.0%
Consolidated recurring profit	577	545	-32	-5.5%
Consolidated net profit	255	180	-75	-29.6%
Existing-store sales	99.5%	100.5%		+1.0%
Gross profit margin	31.2%	31.4%		+0.2%

- Expect consolidated operating profit remain flat.
- Improve franchise store profits by closing low-profit stores and promoting store relocation. However, store closures expected to result in a fall in recurring and net profit.

## Become every customer's No.1 recommended brand

Three promises 1 Most delicious taste Three promises ② Human kindness Three
promises 3
Environmental
(Machi)
friendliness

**Inspire** franchise stores and employees to work

## Improving Franchise Store Profits

## Franchise store job satisfaction & pride

- Reduce personnel costs More stores with self cash register, smartphone cash register
- ✓ Reduce disposal losses/Create lean nowaste operation
- Review new store openings
   Promote franchise store relocation
- ✓ Aim to introduce new franchise contract package this fall

(Promote multi-store management)

## Realize better profits for franchise owners

## Transforming Our Stores: Labor-saving, Franchise support

## Introduce labor-saving cash register and other tools to alleviate the most time-consuming instore processes

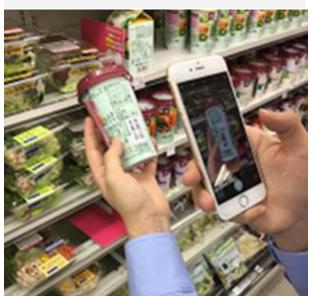
### Self cash register



Gradual introduction from March

Cashless payments only in self cash register mode

## LAWSON Smartphone cash register



Expand to 1,000 stores in FY2019

## Help yourself FF counters



Plan to expand from new stores (just experimenting)

## Transforming Our Stores: Labor-saving, Franchise support

## Greatly improve work speed by boosting processing speeds

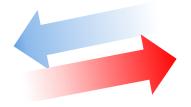
New store computers



information (owner portal)

Introduce new store computers









Option to remotely operate other store computers (Support multiple-store owners for remote login)

## Crew Armies to Combat Labor Shortage

**Expand Corporate award system** 

Increase potential use

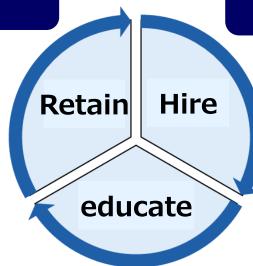


## Training tools for employing international staff

- ·Employment guidebook
- Vocabulary in 4 languages



·LAWSON STAFF



## Stronger initial training

- ·Orientation video
- International staff training guidebook



Start experiment of new shifts from June

- ·Crew sharing
- Transform to shorter shifts

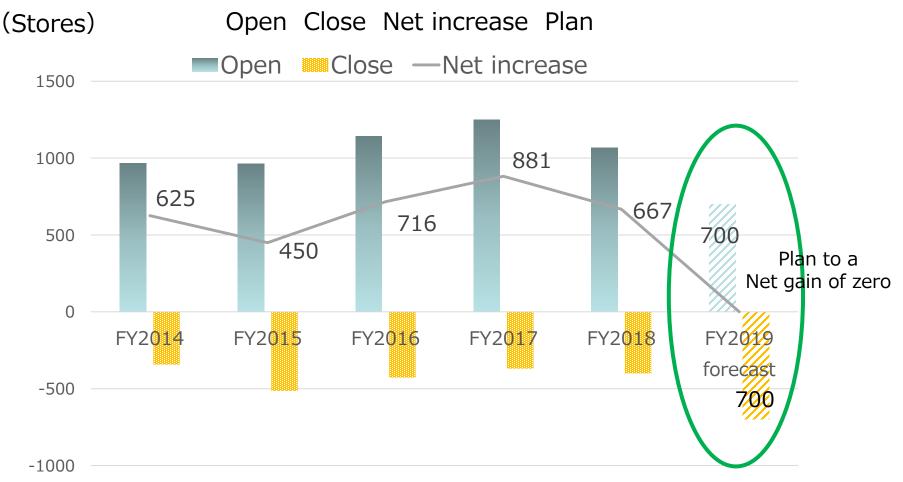
## Improve employment homepage



New store computer operation manual

## 2019: Review Store Openings

- □ Rising franchisee store's costs (Rising personnel, utilities costs)
- Stricter new store opening criteria
- Promote relocation of low-profit stores
  - Encourage multiple-store owners



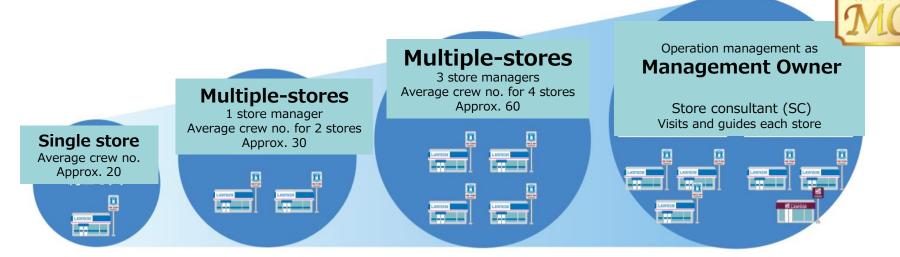
## Lawson's Multiple Store Ownership

#### Franchise stores, HQ to work together to create an even better Lawson

- Single-store owner⇒Multiple-store owner⇒ Management Owner
  - Start as single-store owner, HQ support multiple-store management business expansion
- Management Owner to join in management planning in strong partnership with HQ as a business manager

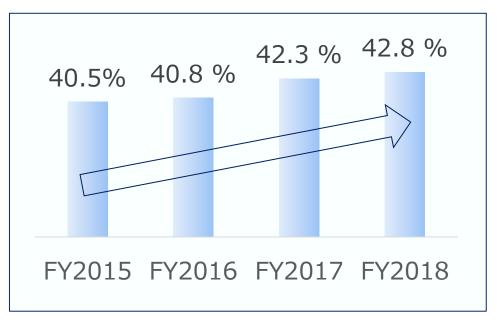
## Consider introducing new FC contract package

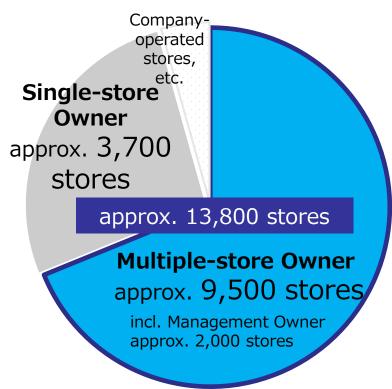
- Designed for multiple-store management
- Consider appropriate store support costs etc.



## **Encouraging Multiple-store Owners**

■ Multiple-store owner ratio (%) ■ Approximately 70% of stores are operated by multiple-store owners





- \* As of February 28, 2019
- \* Convenience Store Business in Japan except for LAWSON STORE100.

## Direct Communication with Franchise Stores

## Create STORES with FREQUENT contact over MANY YEARS

Encourage discussion between franchise stores & HQ (incl. senior management), and among franchisees

- FC owner welfare, board meetings (twice/year)
- FC owner women's section (twice/year)
- MO general meeting (annual), MO board meeting (twice/year)
- □ Area meetings (monthly in each area) (3,045 in 2018)
- Lawson seminars (twice/year)
- Direct line to president (as needed)
- Set up April 2019: Lawson Franchise Store Advisory Committee

A new venue for airing views on Lawson HQ management, policies, and potential improvements from the franchise store perspective.



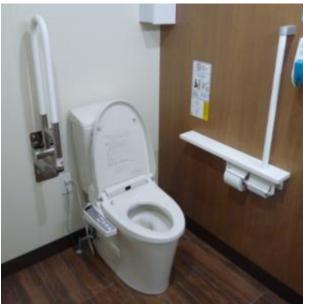
# Business basics: "3 pledges" Stronger focus on 5 & C



## Review Lawson Store Format

# Stores we would recommend to customers Stores customers would recommend to their family & friends







No adult magazines

**Clean toilets** 

**Hearty** greetings

## Transforming Products: FY2019 New Internal Organization

Concentrate setting, implementation of marketing strategy and Japan CVS sales plans President be also a Marketing Strategy Division Director to operate a swift PDCA cycle



Separate Merchandizing Division into two Reorganized as two specialist producing organizations

#### Set up a Lawson Way Advisory Board

(from March 2019)

A venue primarily for influential women outside the company to debate and confirm Lawson strategy and tactics, products and services, QSC, store management, etc.

## Transforming Our Products

## **The Three Lawson Promises**

Three promises ①
Most delicious taste

Three promises 2 Human kindness

Three promises ③
Environmental
(Machi) friendliness

Stronger Private Brand



Change nutritional information labeling, reduce salt & additives

Reduce food waste and plastics use









Low salt Low-carb

Low additives



- ·No straw
- ·Paper cups



## Lawson Group Overview













## Japan CVS



## Entertainment

LAWSON ENTERTAINMENT







International operation

Digital technology

#### China

Shanghai, Chongqing, Dalian, Beijing, Wuhan, Nanjing, Hefei

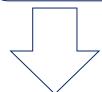
SE Asia Indonesia, Thailand, **Philippines** 

## Seijo Ishii: For Future Sustainable Growth

## Strengthening foundation for growth

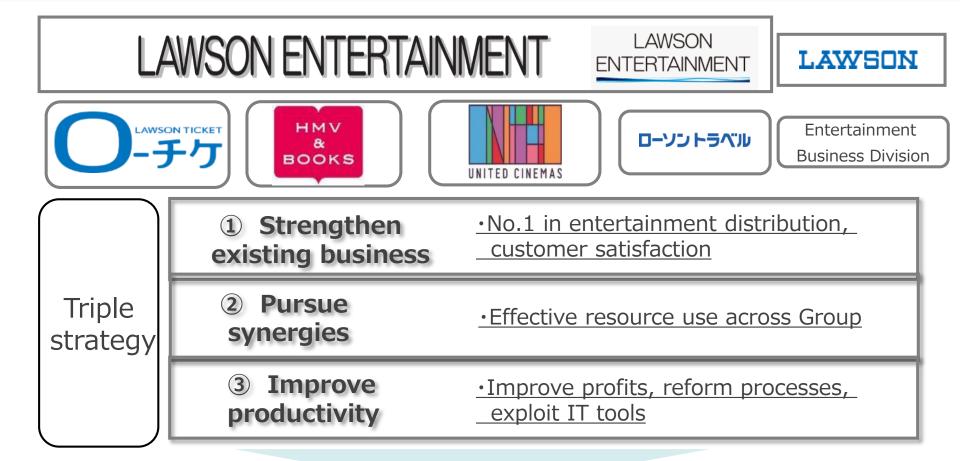


- Polish product-focused existing stores, and business operations
- Promote growth with new store openings



## Brush up existing operations, organize infrastructure

- Expand central kitchen
- Consider potential for eatingout/eating- in operations



Create a one and only comprehensive entertainment conglomerate!

## Financial Business: Respond to Cashless Society

 Lawson Bank to serve as a part of social infrastructure, and your nearest bank

Expand ATM operation

- ◆ More ATMs, more ATM usage
- ◆ Install ATMs outside Lawson stores

## Cooperate with regional financial institutions

Joint ATMs, ATM management



## Promote credit card operation

- Ponta points program
- Broader settlement options

## Respond to cashless needs

Working to provide a strong settlements platform

## Strengthening Our Digital Marketing



## Expand Intl. Operations: Protect Future Profits

- Establish profitable model across international operation
- FY2021: Approx. 5,000 stores International operation profit/loss

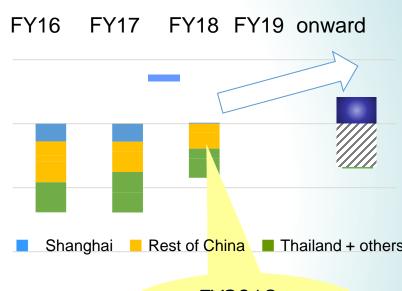
### China

Acquire scale through regional franchise development in Shanghai, Chongqing, Dalian, Beijing, Wuhan, Nanjing, Hefei, etc.

Japan

### Southeast Asia

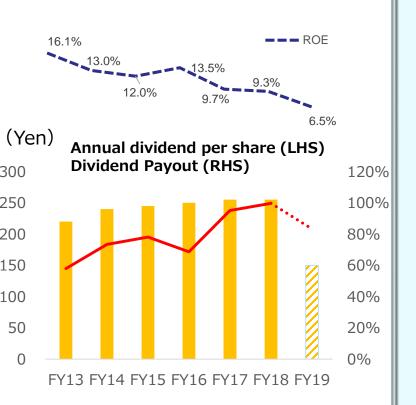
Establish a profitable business model and expand store network in Indonesia, Thailand, Philippines, etc. Develop win-win partner relationships



FY2018 Shanghai, Dalian operations turn a profit

# Dividend Policy (1)

Dividend per share: FY2019 150 yen (FY2018 255 yen)



### **FY2019 Dividend Policy**

Reward shareholders by offering a minimum stable dividend of 150 yen per share dividend and targeting a consolidated dividend payout ratio of 50%.

Lawson management places great store on returning a portion of our profits to our shareholders, and has paid out stable dividends on an annual basis.

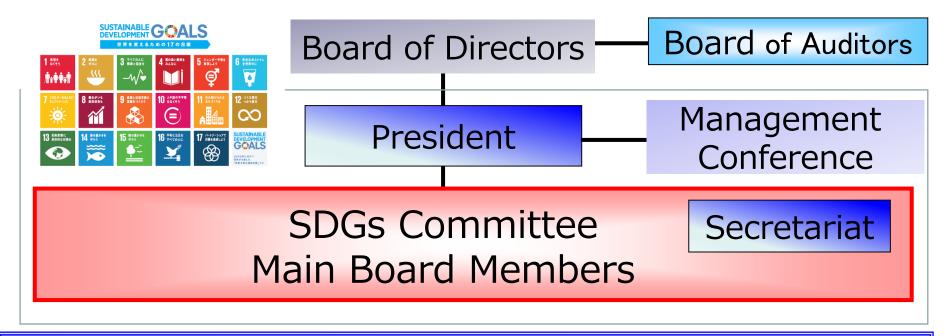
While our fundamental stance has not changed, moving forward, we have decided to introduce a consolidated dividend payout ratio to make our profit-sharing stance even clearer for our shareholders, and to ensure we pursue a strategy that both maintains financial soundness and returns an appropriate portion of profits to our shareholders that directly reflects corporate performance.

# Dividend Policy (2)

- Helping franchise store owners deal with labor shortage and rising personnel costs is an urgent task.
- The mutual benefits generated by ongoing franchise store support measures will lead to higher corporate value.
- Our commitment to providing shareholder returns unchanged.
- Achieve swift increase in dividend following profit recovery from FY2020 onward.
- Maintaining higher-than-industry-average shareholder returns with a dividend payout ratio of 50%.

Reviewing our dividend level is a difficult but necessary choice if we are to continue our ongoing franchise store support measures. We will seek to increase the dividend as soon as possible by securing a recovery in franchisee and company profits.

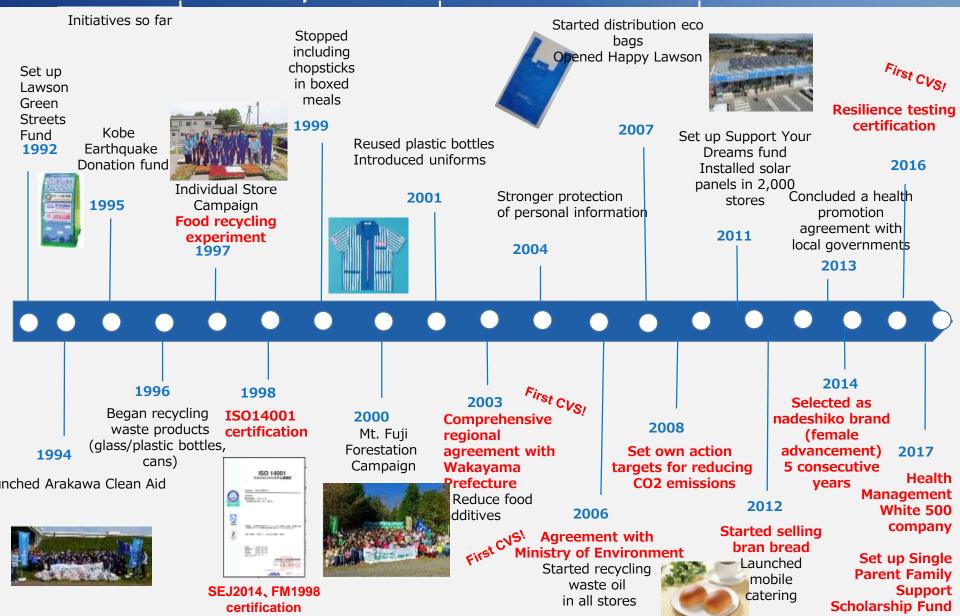
### Establish an SDGs Committee



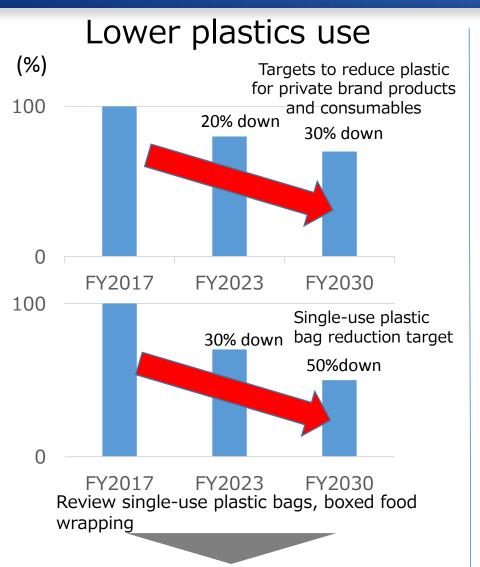
Based on our corporate mission "Creating Happiness and Harmony in our Communities", the Lawson Group strives to realize our <a href="mailto:three-promises">three promises</a> and achieve sustainable growth with due consideration of <a href="mailto:SDGs">SDGs</a>.

<u>\*Three promises</u> → Most delicious taste, human kindness, environmental (Machi) friendliness

## Lawson Social, Environmental

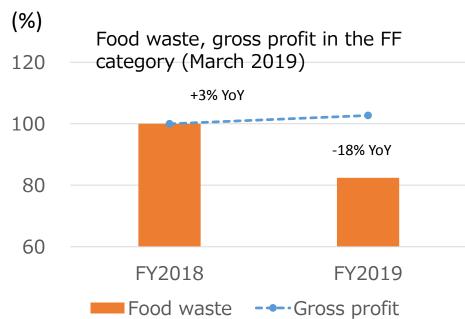


### Reducing Plastics, Food Waste

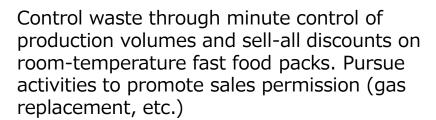


2030 targets: Reduce plastic by 30% (plastic bags by 50%) v. 2017 levels.

### Less food waste



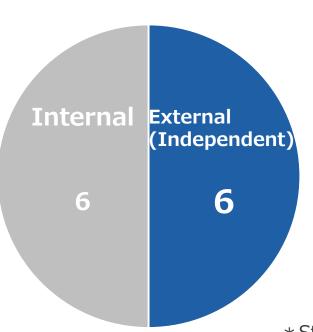
Create a no-waste, sell-all operation

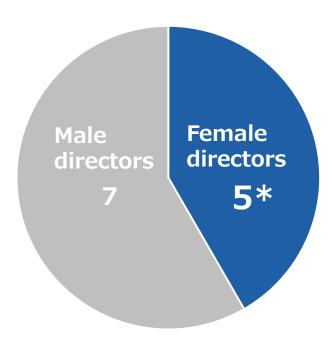


### Corporate Governance

# Strengthen independence with high ratio of external directors

### Female/Male directors





\* Structure expected to be implemented after shareholders meeting to be held on May 21, 2019

New candidate for Board of Auditors

Name: Yuko Gomi

Current position: Partner, T. Kunihiro & Co. Attorneys-at-Law

## Corporate Slogan: New Lawson Declaration



Slogan logo



Official announcement set for Tuesday, April 23, 2019

Planned advertising: 15-column newspaper advert, TV commercials, online/social media, flyer, stores

### "Ho, Ho, Ho" – The Three Surprises

### **Three Promises**

The most delicious taste

Human Kindness **Environmental** (Machi) friendliness



#### **Surprise "Ho" discoveries**

Be surprised by our string of new brand of sweets, our frozen drinks and parfait, and our wonderful riceballs made with only the best Japanese rice.

#### Surprise "Ho" happiness

Be surprised at our karaage-kun friend chicken made with 100% Japanese meat, our low carbohydrate, healthy bran bread, and our low-salt product ranges.

#### **Surprise "Ho" kindness**

Be surprised at our efforts to reduce plastic, reduce food waste, and keep our toilets clean.





# Reference Materials

### Earnings Summary: FY2018

	FY2017		FY2018	
(Consolidated : Billions of yen)	Actual	Actual	YoY	v. Plan
Net sales of all stores	2,283.6	2,424.5	+140.9	-25.4
Operating profit	65.8	60.8	-5.0	+0.7
Operating profit ratio	2.9%	2.5%	-0.4%P	+0.1%P
Recurring profit	65.1	57.7	-7.4	+0.7
Net profit	26.8	25.5	-1.2	-2.4
EPS (Yen)	268.16	255.71	-12.45	-24.12
Dividend per share (Yen)	255	255	±0	±0
ROE	9.7%	9.3%	-0.4%P	-0.8%P
Total no. of stores in Japan	13,992	14,659	+667	-133

Note: Total chain store sales (Net sales of all stores) include sales from the convenience store operation in Japan, international operations and sales from Seijo Ishii (consolidated items only).

Regarding Seijo Ishii, only the store sales of directly operation are included.

Note: The number of stores is the total number of convenience stores in Japan operated by the Lawson Group.

Note: Changes v. plan indicates comparison with the plan announced along with the FY2018 2Q results.

#### 1. Consolidated operating profit: -5.0 billion yen YoY, -0.7 billion yen v. plan

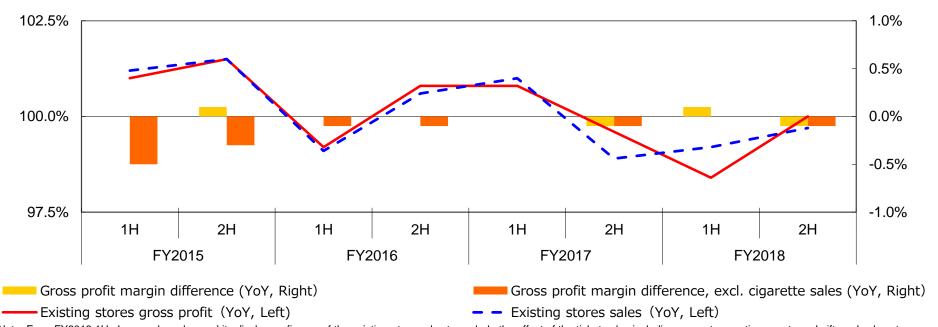
- (1) Fell While gross operating revenue increased on higher store numbers, operating profit dropped on increased SG&A expenses including higher franchisee support costs, investment in next-generation systems, and costs related to the launching Lawson Bank.
- (2) Rose v. plan: While existing store sales fell YoY and the gross profit margin fell short of plan, operating profit came in above target on cost-cutting efforts.

#### 2. Consolidated net profit: -1.2 billion yen YoY, -2.4 billion yen v. plan

·Reason for falls YoY and v. plan: Higher store-related impairment losses, etc.

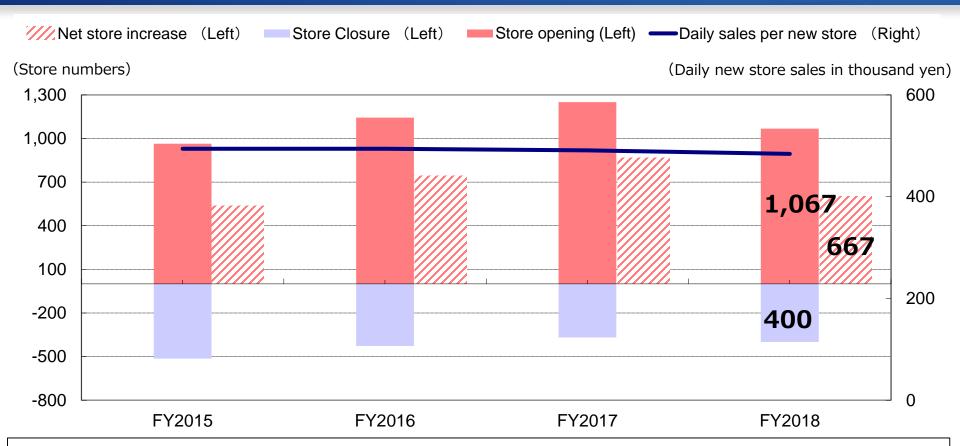
### Existing Stores (non-consolidated\*) \*exc. Lawson Store 100

FY2018 99.5% Existing-store sales gross profit margin 31.2% (no. of customers -2.3%, spending per customer +1.8%)



- Note: From FY2018 1H, Lawson has changed its disclosure figures of the existing-store sales to exclude the effect of the ticket sales including concerts, sporting events and gift card sales etc.
- Full-year existing-store sales fell short of plan, declining 0.5% YoY. Customer visits declined 2.3% on severe competition within the industry and sluggish growth in the core CVS business. However, average customer spend rose YoY as efforts to improve evening and nighttime food offerings boosted sales of rice balls, boxed meals, fresh delicatessen items and frozen foods.
- Gross profit margin down 0.1%p YoY to 31.2% on changing product mix makeup as sales of low-margin cigarette increased.

## Store Openings (non-consolidated\*) \*exc. Lawson Store 100



- Opened 1,067 stores (including 195 Save On and 67 Three F brand changes), 100 below plan on strict new store opening selection criteria.
- Closed 400 stores as planned, net increase of 667 stores.
- Daily sales per new store dipped slightly YoY to approximately 480,000 yen

### Key Components of SG&A Expenses

			FY2017	FY	2018	FY2019
(Billio	ns of yen)		Act	Act	Change	Forecast
	Selling, general & administrative expenses		284.7	302.7	+18.0	Increase 5-10%
z	<major expenses=""></major>					
on-c	Personnel expenses		44.7	45.9	+1.1	Increase 0-5%
Non-consolidated	IT-related expenses		7.2	8.7	+1.5	Increase 50-60%
olid	(Hardware leasing, software amortization, maintenance	ce, etc.)				
ated	Advertising and promotional expenses		12.5	13.3	+0.8	Increase 5-10%
	Sales commission		19.7	22.3	+2.6	Increase 0-5%
	Facilities expenses		155.6	166.5	+10.9	Increase 0-5%
Cons	solidated SG&A expenses		410.1	441.8	+31.6	Increase 5-10%
	YoY			V.	Plan	
<ul> <li>IT costs: While investment in next-generation systems increased, we worked hard to reduce investment in existing IT systems.</li> <li>A&amp;P: Up on increased promotion relating to strengthening of evening/nighttime ranges.</li> <li>Sales charges: Increased franchisee disposal loss support</li> </ul>			efficiency g	ains post n, lower e	new POS	enerated by cash register related costs, lower
Consolidatec	➤ In addition to the non-consolidated factors, higher costs relating to Lawson Bank launch.		•		ove-mentio idiary firms	ned factors and

### Earnings of Major Subsidiaries

<operating major="" of="" profit="" subsidiaries=""></operating>				FY2018	
(Billions of yen)	FY-end	Ownership	ACT	YoY change	Forecast
Lawson Store100, Inc.	Feb.	100.0%	-0.3	-0.0	-0.1
SEIJO ISHII CO., LTD.	Feb.	100.0%	8.1	+0.5	8.5
Lawson Entertainment, Inc.	Feb.	100.0%	2.3	+0.4	2.3
United Cinemas Co., Ltd.	Feb.	100.0%	2.6	+0.1	2.7
Chongqing Lawson, Inc.	Dec.	100.0%	-0.2	+0.0	0
Shanghai Hualian Lawson, Inc.	Dec.	100.0%	0.0	+0.5	0.4

Lawson Store 100, Inc.	Reported an operating loss of 300 mil. yen on severe competitive environment. Existing-store sales down 1.3% YoY. Estimate a small operating loss in FY2019.
SEIJO ISHII CO., LTD.	Existing-store sales up 1.5% YoY on continued strong sales, especially delicatessen items made in central kitchens. Expect profit gains in FY2019.
Lawson Entertainment, Inc.	Profit up on more large-scale events and contents. Expect FY2019 profit to hold steady on the back of higher costs related to securing superior content, systems investment and other factors.
Shanghai Hualian Lawson, Inc.	Turned a full-year profit in FY2018 on expanding store numbers and rising trading volumes. Expect further profit gains in FY2019.

# Consolidated Capital Expenditure & Cash Flow

Consolidated Capital Expenditures	FY2017	FY2018	FY2019
(Billions of yen)	Actual	Actual	Forecast
New stores	55.8	42.0	30.0
Existing stores	7.4	11.4	13.0
IT-related	18.6	18.1	12.5
Other	5.4	7.2	0.0
Subtotal for capital expenditure	87.2	78.9	55.5
Leasing	48.8	59.0	43.0
Depreciation and amortization	58.6	66.8	80.2

Consolidated Cash Flows		FY2017	FY2018	FY2019
• conconductou	(Billions of yen)	Actual	Actual	Forecast
	Cash flows from operating activities	113.9	128.5	Approx. 125.0
	Cash flows from investing activities	- 91.2	- 81.0	Approx60.0
	Free cash flows	22.7	47.5	Approx. 65.0
	Cash flows from financing activities	- 61.2	277.9	Approx63.0
	(Cash dividends paid)	- 25.2	- 25.5	Approx20.0
	Cash and cash equivalents at end of period	30.1	354.2	-

- The decline in new store investment is compared to 1H of previous year when recorded initial investment relating brand conversion.
- Increase in financial C/F relates primarily to borrowing to replenish ATMs in relation to the launch of Lawson Bank.

### FY2019 Company Forecasts (Consolidated)

	FY2017	FY2018 FY201		019
(Billions of yen)	Actual	Actual	Forecast	YoY
Net sales of all stores	2,283.6	2,424.5	2,520.0	+95.5
Operating profit	65.8	60.8	60.8	+0
Operating profit ratio	2.9%	2.5%	2.4%	-0.1%P
Recurring profit	65.1	57.7	54.5	-3.2
Net profit	26.8	25.5	18.0	-7.5
EPS (Yen)	268.16	255.71	179.89	-75.82
Dividend per share (Yen)	255	255	150	-105
ROE	9.7%	9.3%	6.5%	-2.8%P
Total no. of stores in Japan	13,992	14,659	14,659	±0
(Non-consolidated*)*excluding LAWSON STORE100 business				
Gross profit at existing stores (YoY)	99.6%	99.2%	101.0%	-
Net sales at existing stores (YoY)	100.0%	99.5%	100.5%	-
Gross profit margin ratio	31.3%	31.2%	31.4%	+0.2%P
difference excl. cigarette sales (YoY)	-0.1%P	-0.1%P	+0.2%P	+0.2%P

Note: Existing-store sales is excluded the effect of the ticket sales including concerts, sporting events and gift card sales etc.

Note: Total chain store sales (Net total of all stores) include sales from the convenience store operation in Japan, international operations and sales from Seijo Ishii (consolidated items only).

Regarding Seijo Ishii, only the sales of directly operated stores are included.

Note: The number of stores is the total number of convenience stores in Japan operated by the Lawson Group.

- Expect FY2019 IT investment to increase but expect operating profit to remain flat on improved daily sales etc.
- Meanwhile, expect recurring profit and net profit to fall on reporting of losses relating to the closure of low-profit stores.

### FY2019 1H&2H Forecast

	FY2019 FCT		
(Consolidated: Billions of yen)	1H	2H	Full year
Net sales of all stores	1,270.0	1,250.0	2,520.0
Operating profit	33.5	27.3	60.8
Operating profit ratio	2.6%	2.2%	2.4%
Recurring profit	30.5	24.0	54.5
Net profit	15.5	2.5	18.0
(Non-consolidated*) *excluding LAWSON STORE100 business			
Gross profit at existing stores (YoY)	100.8%	101.2%	101.0%
Net sales at existing stores (YoY)	100.5%	100.5%	100.5%
Gross profit margin ratio	31.5%	31.3%	31.4%

Note: Existing-store sales is excluded the effect of the ticket sales including concerts, sporting events and gift card sales etc.

Note: Total chain store sales (Net total of all stores) include sales from the convenience store operation in Japan, international operations and sales from Seijo Ishii (consolidated items only). Regarding Seijo Ishii, only the sales of directly operated stores are included.

### Consolidated Balance Sheet at the end of FY2018

(Billions of yen)	As of Feb. 28, 2019	Change from Feb. 28, 2018		As of Feb. 28, 2019	Change from Feb. 28, 2018
Total current assets	623.9	+392.1	Total current liabilities	598.5	+219.3
(Cash and deposits)	354.2	+324.1	(Accounts payable-trade)	123.4	+5.2
(Accounts receivable)	120.9	+38.3	(Short-term loans payable)	126.6	+90.2
Total noncurrent assets	718.4	+50.0	(Deposits received)	131.8	+22.1
Property, plant and equipment	382.3	+32.3	Total noncurrent liabilities	461.9	+222.3
Intangible assets	106.6	+6.4	(Long-term loans payable)	260.0	+204.5
(Software)	49.7	+8.1	Net Assets	281.9	+0.5
Investments and other assets	229.5	+11.2	(Capital stock)	58.5	-
( Guarantee deposits )	107.0	+6.3	(Retained earnings)	166.1	+0.0
Total Assets	1,342.4	+442.2	Liabilities and net assets	1,342.4	+442.2

- Increase in current and fixed liabilities due to increased borrowing to fund ATM installations linked to the launch of Lawson Bank. Cash and deposits up on increased borrowing to replenish ATMs.
- Fixed assets up primarily on higher store numbers.



#### **Cautionary Statement**

This presentation contains forward-looking statements and forecasts regarding the future plans, strategies and performances of Lawson and its subsidiaries and affiliates. These statements and forecasts are not historical facts. They are expectations based on assumptions and beliefs derived from information currently available to the Company and are subject to risks and uncertainties including, but not limited to, economic trends, heightened competition in the domestic convenience store sector, personal consumption, market demand, the tax system and other legislation. As such, actual results may differ materially from estimates. Figures in this presentation have been rounded down.