# First Half Results for FY2012 

(Six months ended August 31, 2012)

Lawson, Inc.<br>October 4, 2012

# Financial Results for the First Half of FY2012 

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## First Half of FY2012 Earnings Summary

|  | FY2010-1H | FY2011-1H | FY2012-1H |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| (Billions of yen) | Actual | Actual | Actual | YoY | vs. Plan |
| Net sales of all stores | 837.8 | 916.1 | 970.9 | 106.0\% | 98.7\% |
| Operating profit | 30.1 | 32.5 | 34.5 | 106.1\% | 101.6\% |
| Operating profit ratio | 3.6\% | 3.6\% | 3.6\% | 0.0\%P | 0.1\%P |
| Recurring profit | 29.6 | 32.6 | 34.2 | 105.1\% | 102.0\% |
| Net profit | 12.2 | 8.9 | 17.8 | 199.3\% | 107.0\% |
| EPS (Yen) | 123.44 | 89.72 | 178.82 | 199.3\% | 107.0\% |
| Dividend payout ratio | 68.9\% | 97.0\% | 55.9\% | - 41.1\%P | - |
| Dividend per share (Yen) | 85 | 87 | 100 | 13 | 5 |
| Total number of stores in Japan | 9,860 | 10,221 | 10,912 | 691 | 145 |

Note: Change vs. the plan indicates comparison with the initial plan.

- Consolidated operating profit exceeded the plan by 0.6 billion yen, and increased by $6.1 \%$ yoy. Sales growth of products with higher GPM and efforts to mark-up processed foods helped improve GPM. Reduction in SG\&A expenses by review of IT operational costs and others also helped improve GPM.
Consolidated net profit exceeded the plan by 1.1 billion yen and almost doubled yoy. In addition to profit from organic growth, extraordinary loss decreased from the previous year when asset liability obligations and disaster-related losses of 11.6 billion yen in aggregate were recorded.


## Existing Stores (Non-Consolidated)


$\quad$ Change in existing stores sales (YoY, LH)
-Change in gross profit (YoY, LH)

- Change in gross profit exc. cigarettes (YoY, LH)
,
—Gross profit margin change (RH)
- Existing store sales were in line with the plan, up $1.1 \%$ yoy, due to favorable sales of OTC fast foods with high gross profit margin (GPM), delicatessen items, salad, and fresh foods, which were enhanced to expand customer base to women and seniors.
- Overall GPM improved 0.2 pp from the previous year despite the negative impact of cigarette sales ( 0.4 pp ). GPM of merchandise excluding cigarettes were 0.2 pp higher than the plan and $0.6 p p$ higher than a year ago, thanks to contribution by OTC fast foods, confectionery, and beverages.
$\square$ As a result, existing store gross profit, an important figure for the company, was up $2.0 \%$ yoy.


## Store Opening (Non-Consolidated)



| (Billions of yen) |  | FY2011-1H | FY2012-1H |  | FY2011 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Actual | Actual | Change | Forecast |
|  | Selling, general and administrative expenses | 93.1 | 100.8 | 7.7 | Increase 5-10\% |
|  | <Major Strategic Expenses> |  |  |  |  |
|  | Personnel costs | 17.5 | 17.7 | 0.2 | Almost flat |
|  | IT-related costs | 7.6 | 7.6 | 0.0 | Increase 0-5\% |
|  | (Hardware leasing, software amortzation, maintenance, |  |  |  |  |
|  | Advertising and promotional expenses | 5.6 | 7.0 | 1.4 | Increase 20-25\% |
| Consolidated SG\&A expenses |  | 128.7 | 138.8 | 10.1 | Increase 5-10\% |


| Compared to 1H of FY2011 |  |
| :---: | :---: |
|  | Advertising and promotional expenses to enhance promotional activities targeted at Ponta card members and the point-collecting campaign <br> $>$ Other: More expenses for facilities associated with net increase in stores and remodeling |

## Compared to Plan

$>$ Advertising and promotional expenses to enhance Lawson HMV Entertainment's ticket business
$>$ Higher lease expenses due to an increase in installation of ATMs operated by Lawson ATM Networks
0.5 billion yen less than the plan.
> Reduction in IT-related costs due to revision in operation and maintenance costs
1.2 billion yen less than the plan
(In addition to the above reason)
$>$ Contributed by cost cut efforts of Ninety-nine
Plus
$>$ Opened less stores overseas such as in
Shanghai

## Earnings of Major Subsidiaries and Affiliates

|  |  | FY2012-1H |  | FY2012 |  |
| :--- | :--- | ---: | ---: | ---: | ---: |
| <Operating Profit of Major Subsidiaries> | FY-end | Ownership | Actual | Change | Forecast |
| Ninety-nine Plus, Inc. | Feb. | $100.0 \%$ | 1.08 | 0.03 | 2.10 |
| Lawson HMV Entertainment, Inc. | Feb. | $100.0 \%$ | 1.13 | 0.19 | 2.30 |
| Shanghai Hualian Lawson, Inc. | Dec. | $85.0 \%$ | $\mathbf{\Delta} 0.50^{*}$ | $\mathbf{\Delta}$ | 0.50 |
| Lawson ATM Networks, Inc. | Feb. | $76.6 \%$ | 2.38 | 0.63 | 4.30 |

* Actual results from January 2012 to June 2012
<Operating Profit of Equity-method Subsidiaries> FY2012-1H

| Lawson Okinawa, Inc. | Feb. | $49.0 \%$ | 0.46 | 0.06 |
| :--- | :--- | :--- | :--- | :--- |

Ninety-nine Plus

Lawson HMV Entertainment

Shanghai Hualian Lawson

Lawson ATM Networks

Slight increase in operating profit as cost cuts and operational improvement offset the impact from a tough comparison to the previous year's hot summer. Steady progress in conversion to franchise stores.

The measures to enhance entertainment business resulted to capturing sales opportunities of big performances. Favorable ticket sales led to profit growth.

> After acquiring a controlling interest, the internal system was reviewed and the measure to improve operation was implemented. Profit dropped du to restructuring costs but was in line with the plan.

Net increase in store openings led to more ATM installation. The number of transactions rose and profit increased thanks to being better known.

## First Half of FY2012 Balance Sheet and Cash Flow (Consolideled)


(Billions of yen)
FY2010-1H FY2011-1H FY2012-1H

| Cash flows from operating activiti | 63.4 | 67.8 | 53.3 |
| :---: | :---: | :---: | :---: |
| Cash flows from investing activitie | - 12.6 | - 28.4 | - 28.9 |
| Free cash flows | 50.7 | 39.3 | 24.3 |
| Cash flows from financing activitis | - 16.1 | - 13.2 | - 14.7 |
| (Reference) Cash and deposits | 97.6 | 94.3 | 90.5 |

## FY2012 Consolidated Results Forecasts

| (Billions of yen) | FY2010 | FY2011 | FY2012 Forecast |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Actual | Actual | Plan | YoY |
| Net sales of all stores | 1,682.8 | 1,825.8 | 1,950.0 | 106.8\% |
| Operating profit | 55.5 | 61.7 | 66.0 | 106.8\% |
| Operating profit ratio | 3.3\% | 3.4\% | 3.4\% | 0.0\%P |
| Recurring profit | 54.5 | 61.7 | 65.1 | 105.5\% |
| Net profit | 25.3 | 24.8 | 33.4 | 134.2\% |
| ROE | 12.8\% | 12.0\% | 15.3\% | 3.3\%P |
| EPS(Yen) | 254.61 | 249.17 | 334.37 | 134.2\% |
| Dividend payout ratio | 66.8\% | 72.2\% | 59.8\% | - $12.4 \% \mathrm{P}$ |
| Dividend per share (Yen) | 170 | 180 | 200 | 20 |
| Total number of stores in Japan | 9,994 | 10,457 | 11,047 | 590 |
| (Non-Consolidated) |  |  |  |  |
| Gross profit at existing stores (YoY) | 101.4\% | 104.0\% | 102.3\% | - $1.7 \%$ P |
| Net sales at existing stores (YoY) | 100.8\% | 105.4\% | 100.5\% | - 4.9\%P |
| Gross profit margin ratio | 30.6\% | 30.1\% | 30.6\% | 0.0 |
| Change in GPM exc. Cigarette؛ | 0.5\% | 0.5\% | 0.6\% | 0.1\%P |

Note: Figures in italic indicate the revised figures from the initial plan.

[^0]
# Initiatives for the CVS Business 

## Genichi Tamatsuka <br> Chief Operating Officer, <br> CVS Operating Group CEO

## Key Points

1. Review of the First Half of FY2012
2. Fresh food-type convenience stores
3. Private brand strategy
4. Enhancing fast foods
5. Initiatives for the Second Half of FY2012


## 1. Review of the First Half of FY2012

Existing Store Sales, Number of Customers, Cigarette Sales (Jan to Aug 2012)


The number of customers decreased because of a tough comparison with last year's hot summer and lower cigarette sales

## 2. Fresh Food-type CVS Attract Customers



Note: The number of LAWSON STORE 100 stores includes the former SHOP99 stores. The number of fresh food-type LAWSON stores from the end of fiscal 2011 includes those with three rows of shelves in addition to the former hybrid type (with one gondola shelving.)

## The number of fresh food-type CVS increased by over 700 in six months

Steady sales growth for our private brand "Lawson select" Sales increased three times more than a year ago, as of August 2012

## Lawson Group's Private Brands

## Lawson select, Oyatsugoro (snack items), Value Line

## PB sales (exc. ready-made meals) account for over 7\% of total sales

Capture customers' needs with our Ponta card data analysis

Lawson's PB strategy
Optimize the balance of
PB and NB (national brand) for each item in developing PB.
$\rightarrow$ No reckless PB
category expansion

## 4. Enhancing Fast Foods by Promoting MACHI café



By achieving good flavor and savor, we stayed out of price competition and substantially improved the gross profit margin.

Simply placing self-service coffee machine doesn't make success.
$\Rightarrow$ We offer face-to-face selling with good store operation
$\Rightarrow$ Effective in peer competition
We aim to increase repeat customers with good taste and savor and establish another differentiating competence.

## 4. Enhancing Fast Foods : MACHI café Ingredients and Machines

- Selected coffee beans
-Quality green coffee beans procured from partner growers in Brazil
- Imported green beans, then roasted in Japan

- Different beans are used, depending on the menu
-Use beans stamped with "Rainforest Alliance Certified"
- Fresh milk
-Use pasteurized milk to realize raw milk flavor
- Authentic coffee extract machines
- Enable extraction of milk, which our peers struggle to achieve

- Direct negotiation with the Italian manufacturer enabled us to offer original coffee at lower prices

> Offer great flavored coffee, beyond the conventional expectation regarding convenience store coffee

## 4. Enhancing Fast Foods:MACHI café Introduction and Effects

## Example of a Store in Minami Kanto Branch

Sales: 165 cups of coffee/day
Purchasing ratio: 21.8\% (One out of 5 customers purchased coffee)

Change since introduction of MACHI café


OTC fast food sales: from 23,800 yen/day to 56,000 yen/day
YoY increase in the number of customers: from decrease of $10 \%$ to increase of $9 \%$
Introduction of MACHI café led to an increase in the number of customers, despite being surrounded by competitors' stores

## MACHI café introduction <br> 1,700 stores <br> By Feb. 2013 <br> Expand to 3,000 stores

5. Initiatives to take in the Second Half of FY2012

Handle fresh foods in all stores

## Enhance <br> OTC fast food sales

## Strategic,

 proactive sales promotionIncrease the number of customers with two major strategies:
Customer base expansion and increase in loyal customers

## Aim to increase gross profits and achieve full-year earnings forecasts

# Strategy for Value Creation 

## Takeshi Ninami <br> President \& CEO

## Key Points

■ Shareholder-oriented capital policy

- Emphasis on high level of Total Shareholder Return
- Sustainable dividend growth
- ROIC standards in store openings
$\square$ Our growth drivers and ROE improvement
- Differentiation through products with higher GPM and health care businesses
- High customer retention through CRM
- Productivity improvement through SCM reform

■ Cash flow allocation strategies

## Emphasis on High Level of Total Shareholder Return

$\frac{\text { Total Shareholder Return (TSR) for recent three years }}{(\%)}$


We are focusing on sustainable profit growth and dividend growth and achieving a high level of TSR

* Three-year TSR = Total return of a stock (capital gain plus dividends) from September 2009 to August 2012 Average of 2 major competitors = Simple average of Seven \& i Holdings and FamilyMart (Company estimates)


## Sustainable Dividend Growth

Consider the appropriate level of dividend yield as a cost which we should pay as the return to our shareholders


[^1]
## ROIC Standards in Store Openings

## Change in ROIC in Comparison to Competitors (FY2002-FY2011)



Although competitors continue to reduce ROIC by excessive store openings, we are focusing on opening strategies based on ROIC criteria.

## ROE target: $15.1 \%$ => 20\%

Operating profit ratio target: 3.5\% => 5.0\%

Differentiation through products with higher GPM and various store formats

High customer retention through CRM

## Increasing Original Products with Higher GPM



## Pharmacy LAWSON and Healthcare Businesses



NATURAL LAWSON
 $\Rightarrow$ Lawson's unique system to
handle prescription drugs


Pharmacy-combined NATURAL LAWSON
We acquired $5 \%$ of outstanding shares of our business alliance partner Qol Co., Ltd., the pharmacy chain.
$\Rightarrow$ Enhance our credibility among senior customers, as convenience stores with a registered pharmacist
$\Rightarrow$ High growth potential in the rapidly aging society

## High Customer Retention through CRM

## Uniqueness of Ponta Card

$\checkmark$ Large number of card holders: 44 million
$\checkmark$ High customer loyalty:
Over $40 \%$ of our sales come from Ponta card members


$$
\Rightarrow 50 \% \text { (End of FY2012) }
$$

$$
\Rightarrow 60 \% \text { (End of FY2013) }
$$

$$
\because \Rightarrow
$$

CRM through card data analysis


## Case of Akita Prefecture

Purchases by Ponta card members as \% of all sales (Apr 2012)


Raised customer retention by merchandise assortment meeting the customer needs
$\Rightarrow$ Keep resilience even after competitors' invasion

Differentiated analysis with high accuracy and full leverage of customer profiles $\Rightarrow$ Achieve high customer retention and expansion of customer base

## Productivity Improvement through SCM Reform

SCM Reform since FY2008


CRM Reform since FY2010


Current operating profit margin: 3.5\%

Advanced SCM Reform since FY2012


Target operating profit margin: 5.0\%
We will add value in the value chain and raise GPM (exc. cigarettes) by 4 percentage points in the mid-term through product differentiation, CRM, and advanced SCM reform.

## Optimal Cash Flow Allocation and ROE Growth Cycle

## How to allocate operating cash flow

*The figures indicated the accumulated amount for the recent five years.


Reinvest cash with emphasis on $\mathrm{ROI}=>$ Increase in operating cash flow => Generate free cash flow after reinvestment => Proactive reward shareholders (esp. dividend increase) => Realize sustainable growth

## Realize Both Cash Flow Growth and Shareholder Return

## How we have allocated operating cash flow

 in the past 10 years (FY2002 to FY2011)Operating CF


## Roadmap of Medium-term Growth and ROE Target 20\%



Initiatives toward our goals of 100 billion yen in operating profit and ROE of 20\%

- Maintain capital discipline with emphasis on ROIC
- Improve GPM by product differentiation, CRM leveraged by Ponta card data analysis and advanced SCM reform
- Capitalize consolidation opportunities with accumulated lessons learned from M\&A


## Reference

## Half Year Breakdown of FY2012 Forecast

|  | FY2012 |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| (Consolidated: Billions of yen) | 1H Initial Plan | 1H Actual | 2H Plan | Full-Year Plan |
| Net sales of all stores | 984.0 | 970.9 | 979.0 | 1950.0 |
| Operating profit | 34.0 | 34.5 | 31.4 | 66.0 |
| Operating profit ratio | $3.5 \%$ | $3.6 \%$ | $3.2 \%$ | $3.4 \%$ |
| Recurring profit | 33.6 | 34.2 | 30.8 | 65.1 |
| Net profit | 16.7 | 17.8 | 15.5 | 33.4 |
| (Non-consolidated) |  |  |  |  |
| Gross profit at existing stores (YoY) | $102.4 \%$ | $102.0 \%$ | $102.5 \%$ | $102.3 \%$ |
| Net sales at existing stores (YoY) | $101.0 \%$ | $101.0 \%$ | $100.0 \%$ | $100.5 \%$ |
| Gross profit margin ratio | $30.6 \%$ | $30.4 \%$ | $30.9 \%$ | $30.6 \%$ |
| Change in GPM exc. Cigarettes | $+0.4 \% \mathrm{P}$ | $+0.6 \% \mathrm{P}$ | $+0.6 \% \mathrm{P}$ | $+0.6 \% P$ |

[^2]
## Capital Expenditure

|  | FY2010-1H |  | FY2011-1H | FY2012-1H | FY2012 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| (Consolidated: Bilions of yen) | Actual | Actual | Actual | Plan |  |
| New stores | 7.1 | 9.8 | 18.6 | 34.0 |  |
| Existing stores | 3.7 | 4.8 | 3.9 | 11.0 |  |
| IT-related | 4.3 | 3.7 | 2.7 | 6.0 |  |
| Other | 0.6 | 0.4 | 1.3 | 2.0 |  |
| Subtotal for capital expenditure | 15.8 | 18.8 | 26.7 | 53.0 |  |
| Depreciation and amortization | 15.7 | 17.9 | 20.8 | 44.1 |  |

Note: Figures in italic indicate the revised figures from the initial plan.

## Cautionary Statement

This presentation contains forward-looking statements and forecasts regarding the future plans, strategies and performances of Lawson and its subsidiaries and affiliates. These statements and forecasts are not historical fact. They are expectations based on assumptions and beliefs derived from information currently available to the Company and are subject to risks and uncertainties including, but not limited to, economic trends, heightened competition in the domestic convenience store sector, personal consumption, market demand, the tax system and other legislation. As such, actual results may differ materially from estimates. Figures in this presentation have been rounded down.


[^0]:    - Strengthen fresh foods, ready-made meals, Lawson select, fresh coffee, etc. to expand customer base.
    - Spend strategic expenses such as promotional expenses to become well recognized and increase retention of

    Ponta card holders.

    - Aim at GPM increase by 0.5pp, through growth in sales of high GPM products and the SCM reform.

[^1]:    - Global top 20 retailers (excluding apparel retailers) by market capitalization

[^2]:    Note: Figures in italic indicate the revised figures from the initial plan.

