## First Half Results for FY2012 (Six months ended August 31, 2012)

Lawson, Inc. October 4, 2012

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# Financial Results for the First Half of FY2012

Tomoki Takanishi Division Director Finance and Accounting Office

## First Half of FY2012 Earnings Summary

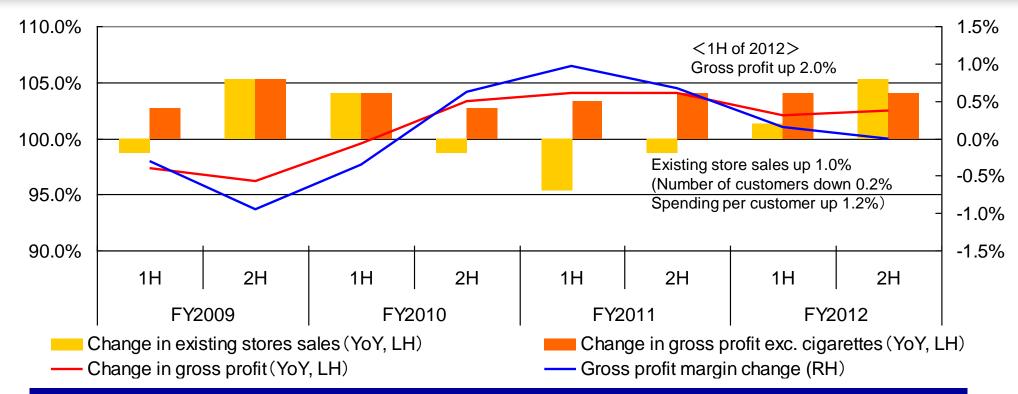
FY2010-1H	FY2011-1H		FY2012-1H	
Actual	Actual	Actual	YoY	vs. Plan
837.8	916.1	970.9	106.0%	98.7%
30.1	32.5	34.5	106.1%	101.6%
3.6%	3.6%	3.6%	0.0%P	0.1%P
29.6	32.6	34.2	105.1%	102.0%
12.2	8.9	17.8	199.3%	107.0%
123.44	89.72	178.82	199.3%	107.0%
68.9%	97.0%	55.9%	▲ 41.1%P	-
85	87	100	13	5
9,860	10,221	10,912	691	145
	Actual 837.8 30.1 3.6% 29.6 12.2 123.44 68.9% 85	ActualActual837.8916.130.132.53.6%3.6%29.632.612.28.9123.4489.7268.9%97.0%8587	ActualActualActual837.8916.1970.930.132.534.53.6%3.6%3.6%29.632.634.212.28.917.8123.4489.72178.8268.9%97.0%55.9%8587100	ActualActualActualYoY837.8916.1970.9106.0%30.132.534.5106.1%3.6%3.6%3.6%0.0%P29.632.634.2105.1%12.28.917.8199.3%123.4489.72178.82199.3%68.9%97.0%55.9%▲ 41.1%P858710013

Note: Change vs. the plan indicates comparison with the initial plan.

- Consolidated operating profit exceeded the plan by 0.6 billion yen, and increased by 6.1% yoy. Sales growth of products with higher GPM and efforts to mark-up processed foods helped improve GPM. Reduction in SG&A expenses by review of IT operational costs and others also helped improve GPM.
- Consolidated net profit exceeded the plan by 1.1 billion yen and almost doubled yoy.

In addition to profit from organic growth, extraordinary loss decreased from the previous year when asset liability obligations and disaster-related losses of 11.6 billion yen in aggregate were recorded.

## Existing Stores (Non-Consolidated)



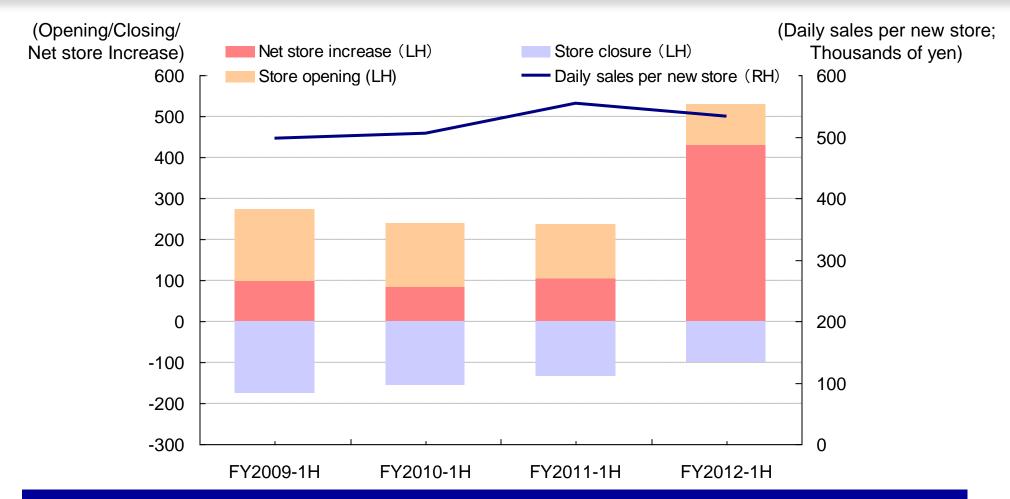
Existing store sales were in line with the plan, up 1.1% yoy, due to favorable sales of OTC fast foods with high gross profit margin (GPM), delicatessen items, salad, and fresh foods, which were enhanced to expand customer base to women and seniors.

Overall GPM improved 0.2 pp from the previous year despite the negative impact of cigarette sales (0.4 pp). GPM of merchandise excluding cigarettes were 0.2pp higher than the plan and 0.6pp higher than a year ago, thanks to contribution by OTC fast foods, confectionery, and beverages.

As a result, existing store gross profit, an important figure for the company, was up 2.0% yoy.

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## Store Opening (Non-Consolidated)



Successful expansion of customer base has led to more store opening opportunities, mainly in residential areas. We opened 119 more stores than the plan. Favorable operations of existing stores resulted in 21 less closures. A net increase of 430 stores exceeded the plan.
 Daily sales per new store were firm and reached 533,000 yen.

## Key Components SG&A Expenses

		FY	2011-1H	FY20	12-1H	FY2011
(Bill	ions of yen)		Actual	Actual	Change	Forecast
Z	Selling, general and administrative expenses		93.1	100.8	7.7	Increase 5-10%
Non-consolidated	<major expenses="" strategic=""> Personnel costs</major>		17.5	17.7	0.2	Almost flat
soli	IT-related costs		7.6	7.6		Increase 0-5%
dat	(Hardware leasing, software amortzation, maintenance, etc	.)	7.0	7.0	0.0	
ed	Advertising and promotional expenses	- ,	5.6	7.0	1.4	Increase 20-25%
Cor	solidated SG&A expenses		128.7	138.8	10.1	Increase 5-10%
	Compared to 1H of FY2011			Compa	ared to Pl	an
Non- consolidated	<ul> <li>Advertising and promotional expenses to enhance promotional activities targeted at Ponta card members and the point-collecting campaign</li> <li>Other: More expenses for facilities associated with pot increase in stores and remodeling</li> </ul>	Non- Consolidated	0.5 billion y ➤ Reduction a	on in IT-r	related cos	sts due to revision in
	with net increase in stores and remodeling	<u>u</u>				

### Earnings of Major Subsidiaries and Affiliates

< Operating Profit of Major Subsidia	FY2012-1H		FY2012				
	FY-end	Ownership	Actual	Change	Forecast		
Ninety-nine Plus, Inc.	Feb.	100.0%	1.08	0.03	2.10		
Lawson HMV Entertainment, Inc.	Feb.	100.0%	1.13	0.19	2.30		
Shanghai Hualian Lawson, Inc.	Dec.	85.0%	▲ 0.50*	▲ 0.50	▲ 0.90		
Lawson ATM Networks, Inc.	Feb.	76.6%	2.38	0.63	4.30		
* Actual results from January 2012 to June 2012							
< Operating Profit of Equity-method Subsidiaries >			FY201	2-1H			
Lawson Okinawa, Inc.	Feb.	49.0%	0.46	0.06			

Ninety-nine Plus	Slight increase in operating profit as cost cuts and operational improvement offset the impact from a tough comparison to the previous year's hot summer. Steady progress in conversion to franchise stores.
Lawson HMV Entertainment	The measures to enhance entertainment business resulted to capturing sales opportunities of big performances. Favorable ticket sales led to profit growth.
Shanghai Hualian Lawson	After acquiring a controlling interest, the internal system was reviewed and the measure to improve operation was implemented. Profit dropped du to restructuring costs but was in line with the plan.
Lawson ATM Networks	Net increase in store openings led to more ATM installation. The number of transactions rose and profit increased thanks to being better known.

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#### First Half of FY2012 Balance Sheet and Cash Flow (Consolidated)

	Aug. 31, 2012	Chg. from Feb. 28,
Total current assets	177.7	17.6
(Cash and deposits)	90.5	11.4
(Marketable securities)	4.9	0.0
(Accounts receivable)	38.3	5.6
Total noncurrent assets	385.4	14.1
Property, plant and equipment	196.8	13.0
Intangible assets	36.4	▲ 2.5
Investments and other assets	152.1	3.6
(Long-terms loans receivable)	33.6	1.5
(Guatantee deposits)	85.0	1.4
Total Assets	563.2	31.8

	Aug. 31,	(Billions of yen) Chg. from
	2011	Feb. 28,
Total current liabilities	236.7	18.7
(Accounts payable-trade)	105.6	17.4
(Deposits payable)	76.3	1.3
Total noncurrent liabilities	103.7	4.8
(Long-term guarantee deposits)	35.4	▲ 0.2
Net Assets	222.8	8.1
(Common stock)	58.5	0.0
(Retained earnings)	115.8	8.5
Liabilities, and net assets	563.2	31.8

			(Billions of yen)
	FY2010-1H	FY2011-1H	FY2012-1H
Cash flows from operating activiti	63.4	67.8	53.3
Cash flows from investing activitie	▲ 12.6	▲ 28.4	▲ 28.9
Free cash flows	50.7	39.3	24.3
Cash flows from financing activitie	▲ 16.1	▲ 13.2	▲ 14.7
(Reference) Cash and deposits	97.6	94.3	90.5

#### FY2012 Consolidated Results Forecasts

FY2010 FY2011		FY2012	Forecast
Actual	Actual	Plan	YoY
1,682.8	1,825.8	1,950.0	106.8%
55.5	61.7	66.0	106.8%
3.3%	3.4%	3.4%	0.0%P
54.5	61.7	65.1	105.5%
25.3	24.8	33.4	134.2%
12.8%	12.0%	15.3%	3.3%P
254.61	249.17	334.37	134.2%
66.8%	72.2%	59.8%	▲ 12.4%P
170	180	200	20
9,994	10,457	11,047	590
101.4%	104.0%	102.3%	▲ 1.7%P
100.8%	105.4%	100.5%	▲ 4.9%P
30.6%	30.1%	30.6%	0.0
0.5%	0.5%	0.6%	0.1%P
	Actual 1,682.8 55.5 3.3% 54.5 25.3 12.8% 254.61 66.8% 170 9,994 101.4% 100.8% 30.6%	ActualActual1,682.81,825.855.561.73.3%3.4%54.561.725.324.812.8%12.0%254.61249.1766.8%72.2%1701809,99410,457101.4%104.0%100.8%105.4%30.6%30.1%	ActualActualPlan1,682.81,825.81,950.055.561.766.03.3%3.4%3.4%54.561.765.125.324.833.412.8%12.0%15.3%254.61249.17334.3766.8%72.2%59.8%1701802009,99410,45711,047101.4%104.0%102.3%100.8%105.4%100.5%30.6%30.1%30.6%

Note: Figures in italic indicate the revised figures from the initial plan.

Strengthen fresh foods, ready-made meals, Lawson select, fresh coffee, etc. to expand customer base.

Spend strategic expenses such as promotional expenses to become well recognized and increase retention of Ponta card holders.

Aim at GPM increase by 0.5pp, through growth in sales of high GPM products and the SCM reform.

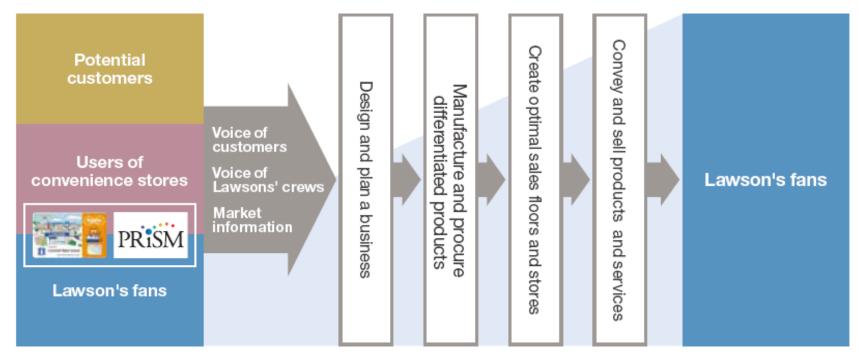
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## Initiatives for the CVS Business

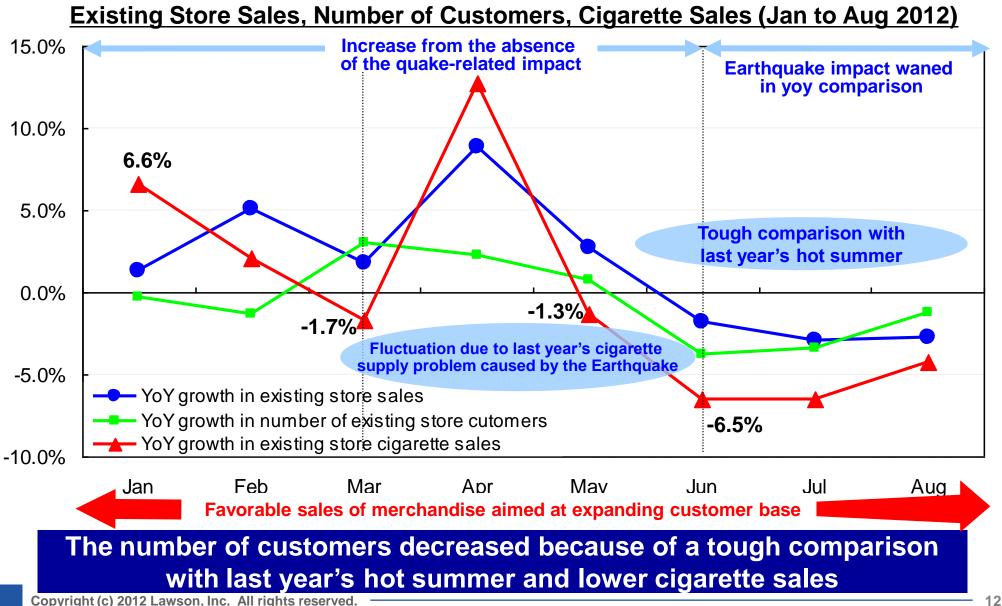
Genichi Tamatsuka Chief Operating Officer, CVS Operating Group CEO

## **Key Points**

- 1. Review of the First Half of FY2012
- 2. Fresh food-type convenience stores
- 3. Private brand strategy
- 4. Enhancing fast foods
- 5. Initiatives for the Second Half of FY2012



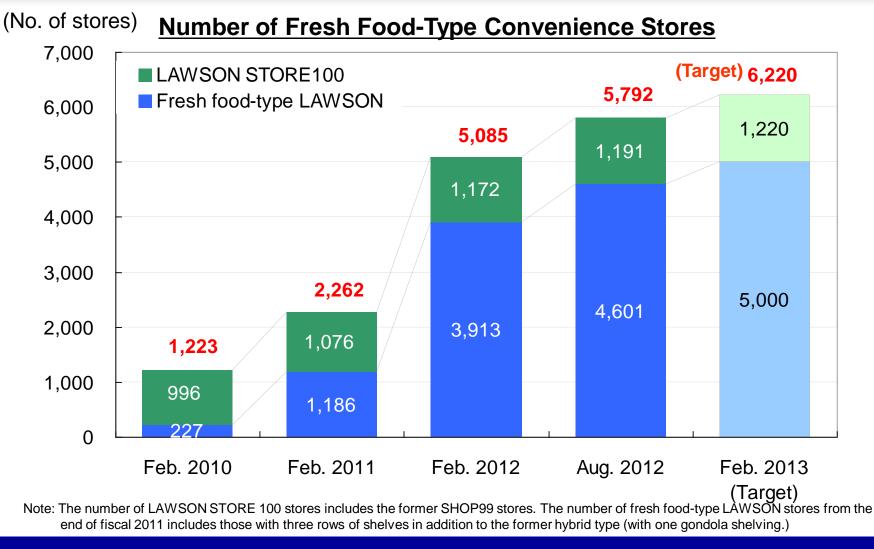
#### 1. Review of the First Half of FY2012



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## 2. Fresh Food-type CVS Attract Customers



#### The number of fresh food-type CVS increased by over 700 in six months

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#### 3. Private Brand Strategy "Lawson select"

#### Steady sales growth for our private brand "Lawson select" Sales increased three times more than a year ago, as of August 2012

#### **Lawson Group's Private Brands**

Lawson select, Oyatsugoro (snack items), Value Line

# PB sales (exc. ready-made meals) account for over 7% of total sales



#### Lawson's PB strategy

Capture customers' needs with our Ponta card data analysis Optimize the balance of PB and NB (national brand) for each item in developing PB.  $\rightarrow$  No reckless PB category expansion

#### 4. Enhancing Fast Foods by Promoting MACHI café



#### Achieve good flavor and savor

which cannot copied by peers

#### "Good flavor and taste"

that beats the conventional expectation regarding Convenience stores

#### "Hospitable savor"

Warm customer services

By achieving good flavor and savor, we stayed out of price competition and substantially improved the gross profit margin.

Simply placing self-service coffee machine doesn't make success. ⇒ We offer face-to-face selling with good store operation ⇒ Effective in peer competition

#### We aim to increase repeat customers with good taste and savor and establish another differentiating competence.

## 4. Enhancing Fast Foods: MACHI café Ingredients and Machines

#### Selected coffee beans

- Quality green coffee beans procured from partner growers in Brazil
- Imported green beans, then roasted in Japan
- Different beans are used, depending on the menu
- •Use beans stamped with "Rainforest Alliance Certified"

#### Fresh milk

- Use pasteurized milk to realize raw milk flavor
- Authentic coffee extract machines
  - Enable extraction of milk, which our peers struggle to achieve
  - Direct negotiation with the Italian manufacturer enabled us to offer original coffee at lower prices

#### Offer great flavored coffee, beyond the conventional expectation regarding convenience store coffee









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#### 4. Enhancing Fast Foods: MACHI café Introduction and Effects

#### **Example of a Store in Minami Kanto Branch**

Sales: 165 cups of coffee/day Purchasing ratio: 21.8% (One out of 5 customers purchased coffee)

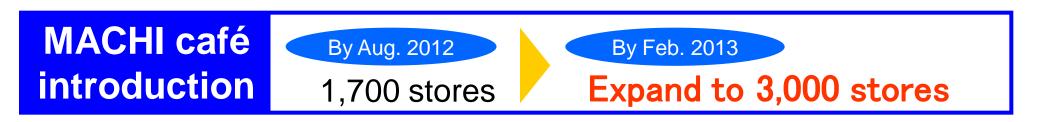


Change since introduction of MACHI café

OTC fast food sales: from 23,800 yen/day to 56,000 yen/day

YoY increase in the number of customers: from decrease of 10% to increase of 9%

# Introduction of MACHI café led to an increase in the number of customers, despite being surrounded by competitors' stores





#### 5. Initiatives to take in the Second Half of FY2012

Handle fresh foods in all stores Enhance OTC fast food sales Strategic, proactive sales promotion

Increase the number of customers with two major strategies:

Customer base expansion and increase in loyal customers

Aim to increase gross profits and achieve full-year earnings forecasts

# Strategy for Value Creation

## Takeshi Niinami President & CEO

#### **Key Points**

- Shareholder-oriented capital policy
  - Emphasis on high level of Total Shareholder Return
  - Sustainable dividend growth
  - ROIC standards in store openings
- Our growth drivers and ROE improvement
  - Differentiation through products with higher GPM and health care businesses
  - High customer retention through CRM
  - Productivity improvement through SCM reform
- Cash flow allocation strategies

#### Emphasis on High Level of Total Shareholder Return

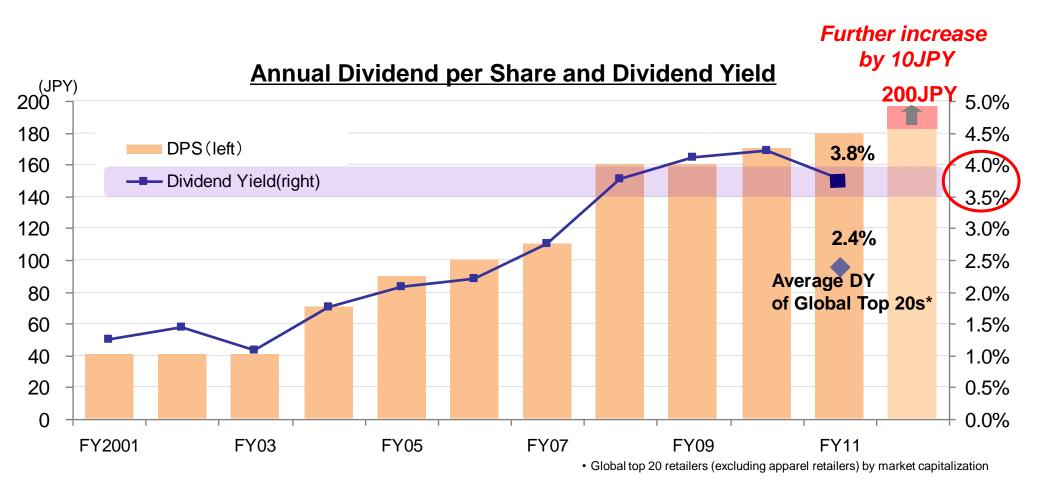


#### We are focusing on sustainable profit growth and dividend growth and achieving a high level of TSR

\* Three-year TSR = Total return of a stock (capital gain plus dividends) from September 2009 to August 2012 Average of 2 major competitors = Simple average of Seven & i Holdings and FamilyMart (Company estimates)

#### Sustainable Dividend Growth

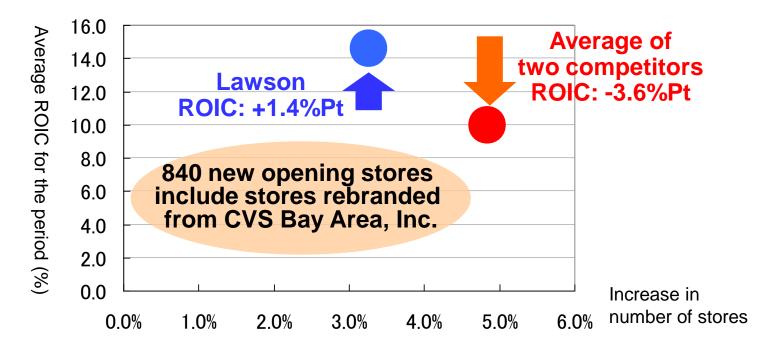
Consider the appropriate level of dividend yield as a cost which we should pay as the return to our shareholders



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#### **ROIC Standards in Store Openings**

#### Change in ROIC in Comparison to Competitors (FY2002-FY2011)



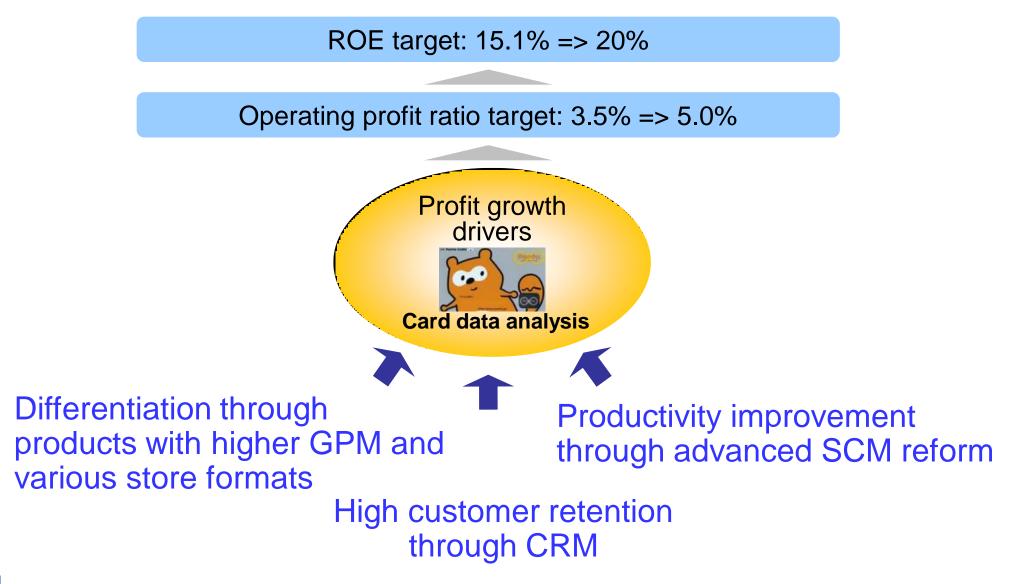
Although competitors continue to reduce ROIC by excessive store openings, we are focusing on opening strategies based on ROIC criteria.

Note 1 ROIC = After-tax operating profit (@40% tax rate)/Averaged invested capital for the period (equity + interest-bearing debts)

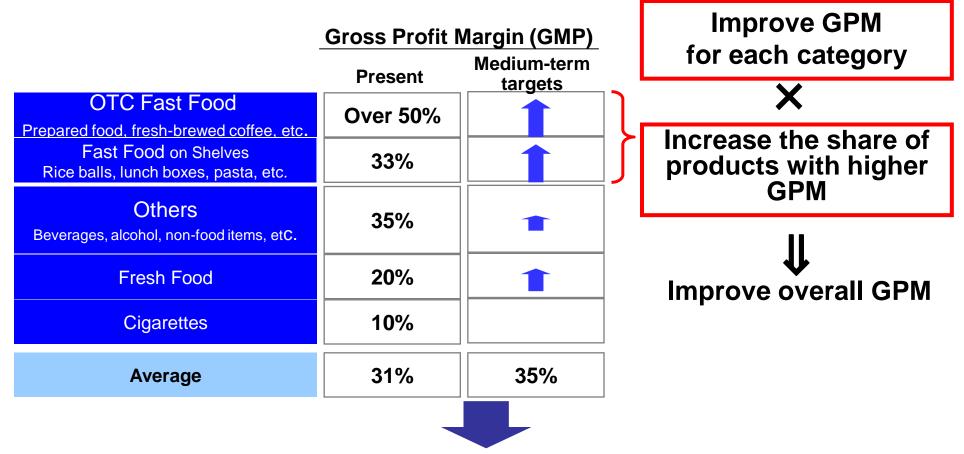
Note 2 The horizontal axis indicates changes in number of stores (from fiscal 2002 to fiscal 2011)

Note 3 The arrows indicate changes in ROIC from fiscal 2002 to fiscal 2011

## Raising ROE through Three Profit Growth Drivers



## Increasing Original Products with Higher GPM



- Enhance the line-up of products with higher GPM through SCM reform
- ✓ More than double sales ratio of OTC Fast Food to over 10% of total sales

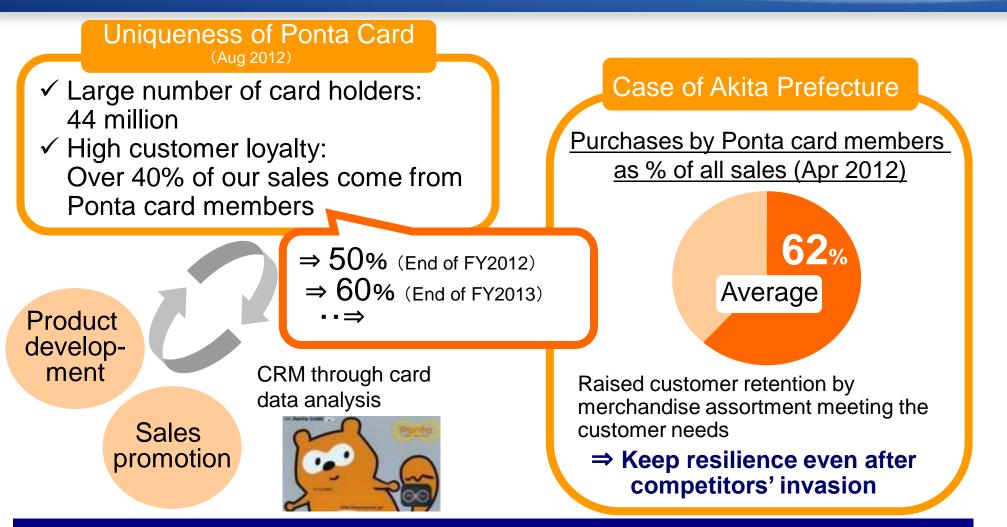


#### Pharmacy LAWSON and Healthcare Businesses



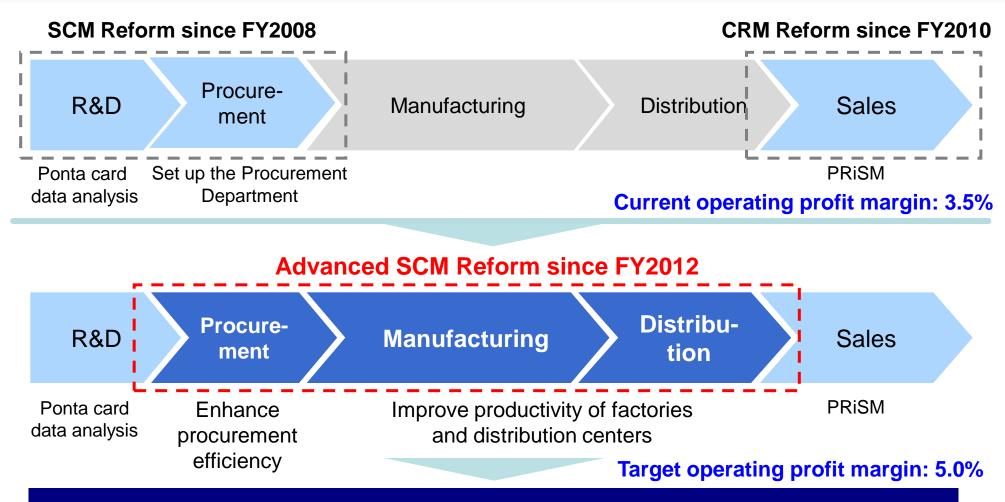
 We acquired 5% of outstanding shares of our business alliance partner Qol Co., Ltd., the pharmacy chain.
 ⇒ Enhance our credibility among senior customers, as convenience stores with a registered pharmacist
 ⇒ High growth potential in the rapidly aging society

#### High Customer Retention through CRM



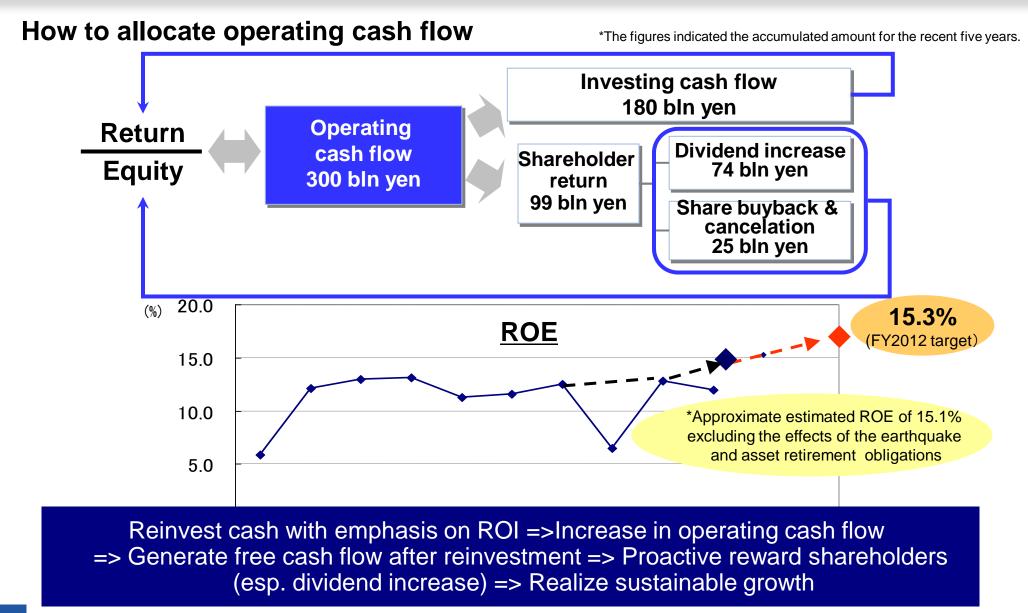
Differentiated analysis with high accuracy and full leverage of customer profiles ⇒ Achieve high customer retention and expansion of customer base

#### Productivity Improvement through SCM Reform



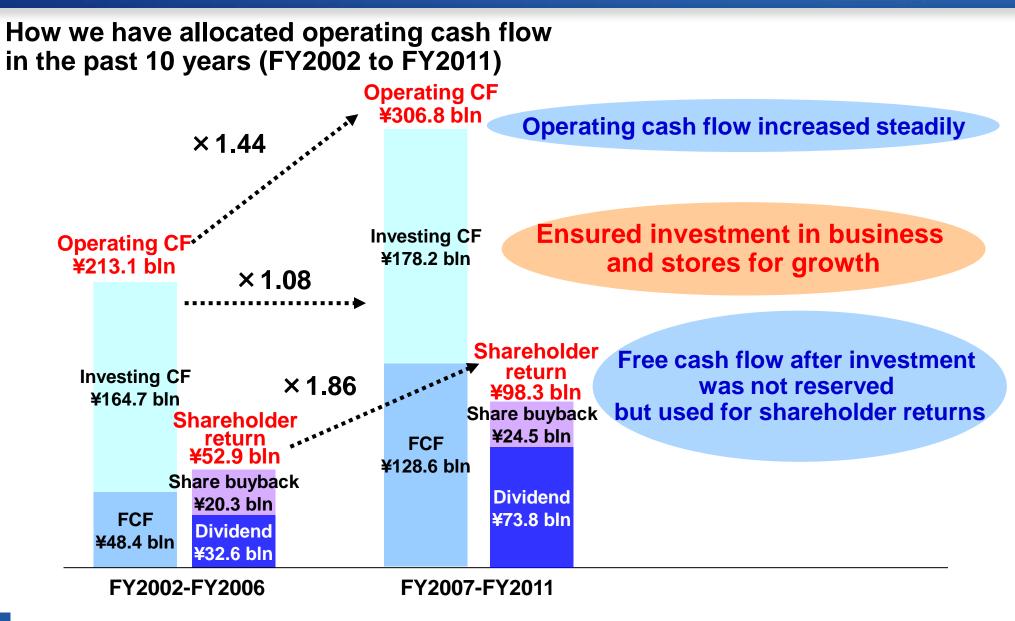
We will add value in the value chain and raise GPM (exc. cigarettes) by 4 percentage points in the mid-term through product differentiation, CRM, and advanced SCM reform.

## **Optimal Cash Flow Allocation and ROE Growth Cycle**



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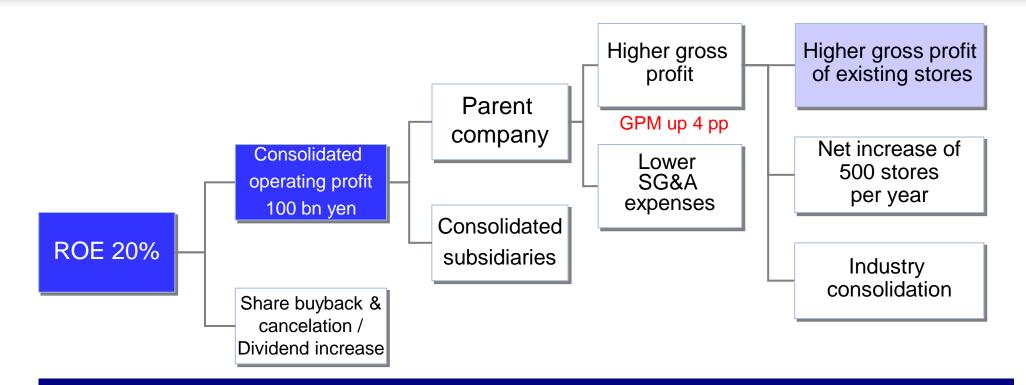
#### Realize Both Cash Flow Growth and Shareholder Return



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#### Roadmap of Medium-term Growth and ROE Target 20%



Initiatives toward our goals of 100 billion yen in operating profit and ROE of 20%
 ■ Maintain capital discipline with emphasis on ROIC

- Improve GPM by product differentiation, CRM leveraged by Ponta card data analysis and advanced SCM reform
- Capitalize consolidation opportunities with accumulated lessons learned from M&A

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## Reference

#### Half Year Breakdown of FY2012 Forecast

	FY2012				
(Consolidated: Billions of yen)	1H Initial Plan	1H Actual	2H Plan	Full-Year Plan	
Net sales of all stores	984.0	970.9	979.0	1950.0	
Operating profit	34.0	34.5	31.4	66.0	
Operating profit ratio	3.5%	3.6%	3.2%	3.4%	
Recurring profit	33.6	34.2	30.8	65.1	
Net profit	16.7	17.8	15.5	33.4	
(Non-consolidated)					
Gross profit at existing stores (YoY)	102.4%	102.0%	102.5%	102.3%	
Net sales at existing stores (YoY)	101.0%	101.0%	100.0%	100.5%	
Gross profit margin ratio	30.6%	30.4%	30.9%	30.6%	
Change in GPM exc. Cigarettes	+0.4%P	+0.6%P	+0.6%P	+0.6%P	

Note: Figures in italic indicate the revised figures from the initial plan.

	FY2010-1H	FY2011-1H	FY2012-1H	FY2012
(Consolidated: Billions of yen)	Actual	Actual	Actual	Plan
New stores	7.1	9.8	18.6	34.0
Existing stores	3.7	4.8	3.9	11.0
IT-related	4.3	3.7	2.7	6.0
Other	0.6	0.4	1.3	2.0
Subtotal for capital expenditure	15.8	18.8	26.7	53.0
Depreciation and amortization	15.7	17.9	20.8	44.1

Note: Figures in italic indicate the revised figures from the initial plan.

#### **Cautionary Statement**

This presentation contains forward-looking statements and forecasts regarding the future plans, strategies and performances of Lawson and its subsidiaries and affiliates. These statements and forecasts are not historical fact. They are expectations based on assumptions and beliefs derived from information currently available to the Company and are subject to risks and uncertainties including, but not limited to, economic trends, heightened competition in the domestic convenience store sector, personal consumption, market demand, the tax system and other legislation. As such, actual results may differ materially from estimates. Figures in this presentation have been rounded down.