# Summary of Results for FY2010 LAWSON, ING. 

## April 15, 2011

# Financial Results for FY2010 

Yoshiyuki Yahagi<br>Chief Financial Officer

## FY2010 Earning Summary

|  | FY2008 | FY2009 |  | FY2010 |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| (Consolidated: Billions of yen) | Actual | Actual | Actual | YoY | vs. Plan |  |
| Net sales of all stores | $1,558.7$ | $1,666.1$ | $\mathbf{1 , 6 8 2 . 8}$ | $101.0 \%$ | $99.9 \%$ |  |
| Operating profit | 49.1 | 50.2 | 55.5 | $110.5 \%$ | $104.8 \%$ |  |
| Operating profit ratio | $3.2 \%$ | $3.0 \%$ | $3.3 \%$ | $0.3 \%$ P | $0.2 \%$ P |  |
| Recurring profit | 48.7 | 49.4 | 54.5 | $110.4 \%$ | $105.8 \%$ |  |
| Net profit | 23.8 | 12.5 | $\mathbf{2 5 . 3}$ | $202.1 \%$ | $109.4 \%$ |  |
| ROE | $12.5 \%$ | $6.5 \%$ | $\mathbf{1 2 . 8 \%}$ | $6.3 \% P$ |  |  |
| EPS (Yen) | 240.10 | 126.67 | $\mathbf{2 5 4 . 6 1}$ | $201.0 \%$ | $\mathbf{1 0 9 . 6 \%}$ |  |
| Dividend payout ratio | $66.6 \%$ | $126.3 \%$ | $\mathbf{6 6 . 8} \%$ | $\mathbf{\Delta 5 9 . 5 \%}$ |  |  |
| Projected dividend per share(Yen) | 160 | 160 | $\mathbf{1 7 0}$ | $\mathbf{1 0}$ | - |  |
| Total no. of stores in Japan | 9,527 | 9,761 | $\mathbf{9 , 9 9 4}$ | 233 | $\mathbf{2 3}$ |  |

Notes: Net profit and EPS for FY2009 have been corrected because of prior-year'sfinancial adjustments of LAWSON ENTERMEDIA. Results for FY2009 include the results of Ninety-nine Plus Inc. for the period from January 2009 to February 2010. Percentages against plan are based on the results for 3Q of FY2010.

## - Consolidated operating profit: Double digits growth (Best record in company's history)

 Existing store sales YOY exceeded the initial plan thanks to big hits in desserts categories. Efforts in reducing SG\&A continued and OP exceeded the plan (modified at announcement of FY2010-3Q).- Consolidated net profit: Significant increase (Best record in company's history)

Regardless of extraordinary loss on disposal of training facility, IT systems at Ninety-nine Plus Inc., repercussion of last year's LEM misconduct-related loss of 13 billion yen led to significant increase in NP.

## Existing Stores (Non-Consolidated)



■ Gross profit margin excl. cigarette improved 0.5\% point yoy because of efforts in obtaining better value-added raw materials and projection ordering system.

- Amount spent per customer increased by the effects of cigarette tax hike; number of customers also increased by the small repercussion of the cigarette tax hike.
- Existing store sales and gross profit yoy attained the plan applying results from analyzing purchasing data of Ponta card holders to new product development.


## Store Opening (Non-Consolidated)

(Opening/Closure/Net Store increase)
(Daily sales per new store: $¥$ thousand)


- As a consequence of more openings and 18 less closures than the planned, net store increase exceeded the plan, resulted in 147 stores.
- Seamless unification of store development and operation contributed to increase in daily sales at new store to 506 thousand yen (42 thousand yen more than the level of FY2009).


## Key Components of SG\&A Expenses



## Earnings of Major Subsidiaries and Affiliates

| <Operating Profit of Major Subsidiaries> |  |  | FY2010 |  | $\frac{\text { Billions of yen) }}{\text { FY2011 }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fiscal Year End | LAWSON's | Actual | YoY | Forecast |
| Ninety-nine Plus Inc. | Feb. | 100.0\% | 1.77 | -0.39* | 2.80 |
| LAWSON ENTERMEDIA, INC. | Feb. | 100.0\% | 1.11 | 0.01 | 0.60 |
| HMV JAPAN K.K. | Apr. | 100.0\% | 0.19 |  | - 0.20 |
| LAWSON ATM Networks, Inc. | Feb. | 44.0\% | 3.15 | 0.71 | 3.00 |
| Cross Ocean Media, Inc. | Feb. | 42.0\% | - 0.36 |  | - 0.10 |


| <Operating Profit of Equity-method Affiliates> |  | FY2010 |  |  |
| :--- | :--- | :--- | :--- | :--- |
| LAWSON Okinawa, Inc. | Feb. | $49.0 \%$ | 0.60 | 0.49 |
| SHANGHAI HUALIAN LAWSON | Dec. | $49.0 \%$ | 0.01 | 0.01 |

* Compared with the operating profit from January 2009 to February 2010, which was included in LAWSON's consolidated results for that fiscal year.

Ninety-nine Plus Inc.
LAWSON ENTERMEDIA, INC.
HMV Japan K.K.
LAWSON ATM Networks, Inc.

Delayed new store openings and unsuccessful existing store sales, resulted in OP reduction and lower earnings than the planned.

OP increased slightly above the planned by efforts in reduction of IT-related SG\&A.

As a result of closing unprofitable stores, OP keeps positive for three months of the period from November 2010 to January 2011.
OP increased by growing number of ATM installation and efforts in SG\&A reduction

## FY2010 Balance Sheet and Cash Flows (Consolidated)

|  |  | End of Feb. 2011 |
| :--- | ---: | ---: |
|  | YoY |  |
| Total current assets | 145.0 | 12.8 |
| (Cash and deposits) | 74.8 | 10.7 |
| (Marketable securities) | 2.9 | 0.4 |
| (Accounts receivable) | 29.2 | 2.8 |
| Total noncurrent assets | 331.0 | 15.0 |
| Property, plant and equipment | 158.8 | 13.5 |
| Intangible assets | 36.0 | 1.6 |
| Investments and other assets | 136.0 | $\mathbf{\Delta}$ |
| (Long-terms loans receivable) | 31.8 | 2.1 |
| (Guatantee deposits) | 81.6 | $\mathbf{\Delta} 1.5$ |
| Total Assets | 476.0 | 27.9 |

(Billions of yen)

|  | End of Feb. 2011 | YoY |
| :--- | ---: | ---: |
| Total current liabilities | 192.5 | 8.0 |
| (Accounts payable-trade) | 81.3 | 8.2 |
| (Deposits payable) | 62.3 | $\mathbf{\Delta} 3.5$ |
| Total noncurrent liabilities | 74.9 | 9.4 |
| (Long-term guarantee deposits) | 37.1 | $\mathbf{\Delta} 1.5$ |
| Net Assets | 208.4 | 10.3 |
| (Common stock) | 58.5 | - |
| (Retained earnings) | 99.6 | 5.4 |
| Liabilities, and net assets | 476.0 | 27.9 |

## Impact of new lease accounting standard

Fixed assets: +13 billion yen
Current/long-term liabilities: +12.1billion yen
(Billions of yen)

|  | FY2008 | FY2009 | FY2010 |
| :---: | :---: | :---: | :---: |
| Cash flows from operating activities | 51.7 | 40.6 | 72.2 |
| Cash flows from investing activities | A 15.6 | - 42.5 | - 30.5 |
| Free cash flows | 36.0 | A 1.9 | 41.6 |
| Cash flows from financing activities | - 14.9 | - 27.2 | - 28.7 |
| (Reference) Cash and deposits | 82.4 | 64.0 | 74.8 |

## FY2011 Forecast (Consolidated)

| (Billions of yen) | FY2010 | FY2011 Forecast |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | (a) Before Quake | After Quake | (b) $-(\mathrm{a})$ | YoY |
| Net sales of all stores | 1,682.8 | 1,790.0 | 1,768.0 | ( 22.0 | 105.1\% |
| Operating profit | 55.5 | 61.0 | 57.5 | - 3.5 | 103.5\% |
| Operating profit ratio | 3.3\% | 3.4\% | 3.3\% | - $0.1 \%$ | 0.0\%P |
| Recurring profit | 54.5 | 58.9 | 55.4 | - 3.5 | 101.5\% |
| Net profit | 25.3 | 25.3 | 19.8 | - 5.5 | 78.0\% |
| ROE | 12.8\% |  | 9.7\% | - | - $3.1 \%$ P |
| EPS(Yen) | 254.61 | 253.33 | 198.26 | - 55.07 | 77.9\% |
| Dividend payout ratio | 66.8\% |  | 88.3\% | - | 21.5\%P |
| Project dividend per share (Yen) | 170 |  | 175 |  | 5 |
| Total no. of stores in Japan | 9,994 | 10,324 | 10,324 | 0 | 330 |
| (Non-Consolidated) |  |  |  |  |  |
| Gross profit at existing stores (YoY) | 101.4\% | 102.5\% | 101.8\% | - $0.7 \% \mathrm{P}$ | 0.4\%P |
| Net sales at existing stores (YOY) | 100.8\% | 103.5\% | 102.5\% | - $1.0 \% \mathrm{P}$ | 1.7\%P |
| Gross profit margin ratio | 30.6\% | 30.3\% | 30.4\% | $0.1 \% \mathrm{P}$ | - $0.2 \% \mathrm{P}$ |
| Aim to OP increase by product development and penetration of PRiSM-based ordersIncrease number of customers by better merchandise assortments matched to each locationImprove gross profit margin (except cigarettes) by $0.3 \%$ point (after offsetting $0.5 \%$ point negative impact of cigarettescategory) |  |  |  |  |  |

## Our Response to Quake Damages

Right After the Quake


## As of April 14, 2011

Under recovery: 32 stores
Closed: 20 stores

Under recovery: 1 store

Vendor factories: 4 recovered Distribution centers: 10 recovered

Vendor factories: all recovered Distribution centers : all recovered
$\checkmark$ Headquarters dispatched emergency rescue team to support early recovery of store
operation
$\checkmark$ Delivered relief supplies (Since March 13)
$\checkmark$ Efficient use of electricity
※ In addition, three stores in Chiba and Tokyo are temporarily closed.
※ In addition, one store in Tohoku and another store in Ibaraki of Ninety-nine Plus Inc. are under recovery.
※ 25 stores of the total number of closed and under recovery stores are in the middle of restoration for reopening in May and June.

## Impact of Earthquake and Other Remarks

(Billions of yen)

| <Impact of East Japan Earthquake> | Impact of earthquake |  |
| :---: | :---: | :---: |
| Accounts | Consolidated | Non-Consolidated |
| Total operating revenues | © 4.5 | - 2.5 |
| Operating profit | ¢ 3.5 | - 2.0 |
| Extraordinary loss | 5.0 | 4.5 |
| Loss on damages of stores, raw materials, etc. | 2.0 | 2.0 |
| Subsidy for recovery of stores and franchisee | 2.5 | 2.5 |
| Subsidiary company-related loss | 0.5 |  |
| Net profit | ( 5.5 | ( 3.8 |
| Net sales of all stores | - 22.0 | - 22.0 |
| Net sales of existing stores (YOY) | 41.0\% | 41.0\% |
| <Other Remarks> |  |  |
| Asset retirement obligations (Estimate) | 8.0 | 7.0 |
| Projected dividend per share (Yen) | 175(5 yen increase) |  |

# LAWSON's Management Strategy 

Takeshi Niinami
President \& CEO

## Reassured Our Corporate Philosophy

LAWSON's Corporate Philosophy Happiness and Harmony in Our Community

Lifeline of Our Community

Significance in Small Format

Values of Nationwide CVS Chain

## Our Mission:

Whatever you want, Whenever and Wherever you need

## OP Growth in Comparison



Aim at stainable growth by upfront investment

## Integrated SCM and CRM



## Gross Profit Margin

## Sales Growth

Utilize 30 million Ponta point card holders' profile and PRiSM (proactive ordering system) Increase shopping frequency and enhance customer loyalty


## OP Ratio Target: 5\% and above in medium to long term

## Customer Base Expansion by Fresh Food

LAWSON STORE 100


Metropolitan city format FY2010: 1,000 stores FY2011: +200 stores

Hybrid Regular LAWSON


Nationwide format
FY2010: 1,200 stores
FY2011: +800 stores

## Establish 3000 fresh food products oriented stores by FY2011 (esp. in residential area)

## Development in Asia

Export Japanese CVS model and its soft skills we developed


## For Recovery of Shanghai LAWSON's Ownership

Reinstall knowledge of Japanese CVS to Shanghai stores

## Store Management Reforms

Better match to customers in each store location
$\square$ Redefine QSC standard
■ Create principles of new store openings
$\square$ Relocate and/or close unprofitable stores

## Remodeling of Franchisee Structure

Recover chain's reliability among franchisee

- Improve supervisors' roles
- Use MS evaluation and improve quality of franchisee owners
- Provide selected franchisees with opportunities to run plural stores


## Medium- to Long-Term Goals for 2020

| Lawson aims world's top small format retailer as SPA | Sales growth | Japan: Expand customer base (Grow senior base) <br> -Fresh foods, healthcare <br> - In-store kitchens, etc. |
| :---: | :---: | :---: |
|  |  | Overseas development |
| ROE target: 15-20\% |  | Structural improvements in raw materials and distribution |
| Consolidated operating profit in excess of 100 billion yen | Operating profit ratio target: 5\% | Store structural improvements <br> - PRiSM <br> - Multi-partners shopping point cards <br> - MS evaluations |
|  |  | Head Office Structural improvements |
|  | Capital policy | Continuous dividend growth |
|  |  | Share buybacks and cancellations |

R\&D, Training Program, M\&A, Alliance

## Sustainable Dividend Growth



Sustain financial stability and investment for long-term growth Continue to improve capital efficiency targeting ROE of $15 \%$ to 20\%

## FY2011 (Forecast)

(Consolidated: Billions of yen)

| Net sales of all stores | 884.0 | 884.0 | $1,768.0$ |
| :--- | :--- | :--- | :--- | :--- |

Operating profit $--------\quad 28.5 \quad 29.0-\quad 57.5$
Operating profit ratio $---\quad-\quad 3.2 \% \quad 3.3 \%-\quad 3.3 \%$
Recurring profit $-\quad-\quad-\quad-\quad-\quad-\quad-\quad-\quad-\quad-\quad-\quad 1.8 \quad 55.4$

| Net profit | 5.3 | 14.5 | 19.8 |
| :--- | :--- | :--- | :--- | :--- | :--- |

(Non-Consolidated)
Gross profit at existing stores (YoY) 102.0\% $101.5 \% \quad 101.8 \%$
Net sales of existing stores (YOY) $\quad 103.5 \% \quad 101.5 \% \quad 102.5 \%$

| Gross profit margin ratio | $30.5 \%$ | $30.3 \%$ | $30.4 \%$ |
| :--- | :--- | :--- | :--- | :--- |


| Except Cigarettes (Non-Consolidated) |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Gross profit at existing stores (YoY) | $101.0 \%$ | $101.0 \%$ | $101.0 \%$ |
| Net sales at existing stores (YoY) | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |
| Gross profit margin ratio | $0.3 \% \mathrm{P}$ | $0.3 \% \mathrm{P}$ | $\mathbf{0 . 3 \% \mathrm { P }}$ |

## Capital Expenditure

|  | FY2008 | FY2009 | FY2010 | FY2011 |
| :---: | :---: | :---: | :---: | :---: |
| (Consolidated: Billions of yen) | Actual | Actual | Actual | Forecast |
| New store | 15.6 | 19.8 | 13.6 | 19.0 |
| Existing store | 6.7 | 8.1 | 8.9 | 10.0 |
| IT-related | 12.0 | 9.4 | 7.4 | 8.5 |
| Other | 3.8 | 0.6 | 1.0 | 1.0 |
| Total | 38.3 | 38.0 | 31.0 | 38.5 |
| Total depreciaition and amorization | 20.8 | 27.4 | 33.0 | 37.3 |

1) Depreciation of property and store equipment includes depreciation for leased property treated as a sale-and-purchase transaction due to the application of new lease accounting standards in Japan.
2) Depreciation for FY2009, FY2010 and FY2011 includes amortization.
3)The amount of repayments of lease obligations (consolidated) of FY2010 is 8.7 billions of yen.

## - Allocate new store investment based on store openings plan of each group <br> - Investment of existing store are focused on renovation into fresh-food type (hybrid regular LAWSON)

## Reference

Impact of consolidating
Ninety-nine Plus Inc. (FY2010)
Capital Expenditure:
Approx. 2.5 billion yen

## Cautionary Statement

This presentation contains forward-looking statements and forecasts regarding the future plans, strategies and performances of LAWSON and its subsidiaries and affiliates. These statements and forecasts are not historical fact. They are expectations based on assumptions and beliefs derived from information currently available to the Company and are subject to risks and uncertainties including, but not limited to, economic trends, heightened competition in the domestic convenience store sector, personal consumption, market demand, the tax system and other legislation. As such, actual results may differ materially from estimates. In September 2008, Ninety-nine Plus Inc. and its subsidiaries became consolidated subsidiaries of LAWSON. Because Ninety-nine Plus had a March 31 fiscal year-end, the fourth-quarter of fiscal 2008 and fiscal 2009 results (11-month fiscal year due to a fiscal year-end change) of the Ninety-nine Plus Group have been consolidated in LAWSON's fiscal 2009 results.
Figures in this presentation have been rounded down.
LAWSON's fiscal year-end is the end of February.

